



**PLANNING (CONTROL) DIVISION**  
**THIRD PARTIES' QUESTIONNAIRE**

**1. How did you get to know about the application?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	<b>2</b>
<b>How did you get to know about the applicat...</b>	
<b>Newspaper</b>	<b>5</b>
<b>Site Notice</b>	<b>9</b>
<b>Babergh Web site</b>	<b>1</b>
<b>Our letter</b>	<b>20</b>
<b>Parish Council</b>	<b>3</b>
<b>Word of Mouth</b>	<b>5</b>
<b>Other</b>	<b>-</b>

**2. Did you inspect the application before commenting?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	<b>3</b>
<b>Did you inspect the application before com ...</b>	
<b>Yes</b>	<b>42</b>
<b>No</b>	<b>-</b>

### 3. Where did you do this?

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	<b>6</b>
<b>Where did you do this?</b>	
<b>The Planning Office</b>	<b>21</b>
<b>via Parish Clerk</b>	<b>9</b>
<b>via the Applicant</b>	<b>3</b>
<b>Sudbury Town Hall</b>	<b>1</b>
<b>Babergh Website</b>	<b>2</b>
<b>Other</b>	<b>3</b>

#### “Other” responses:

- As above (at AONB office)
- By telephone
- Concern over parking in road
- Site notice
- By post
- via Miss Sedgewick

### 4. Did you approach the officer dealing with the application for any information or guidance?

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	<b>2</b>
<b>Did you approach the officer dealing with ...</b>	
<b>Yes</b>	<b>16</b>
<b>No</b>	<b>27</b>

**5. How easy was it to find his or her name and contact number?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	17
<b>How easy was it to find his or her name an...</b>	
<b>Very easy</b>	15
<b>Easy</b>	9
<b>Moderately easy</b>	3
<b>Hard</b>	1

**6. How easy was it to contact him/her?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	23
<b>How easy was it to contact him/her?</b>	
<b>Very easy</b>	11
<b>Easy</b>	5
<b>Moderately easy</b>	3
<b>Hard</b>	3

**7. How helpful did you find him/her?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	24
<b>How helpful did you find him/her?</b>	
<b>Very Helpful</b>	11
<b>Helpful</b>	7
<b>Moderately helpful</b>	2
<b>Unhelpful</b>	1

8. Were you aware that we allow applicants and objectors to address the meeting of Development Committee at which their application is decided?

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	<b>4</b>
<b>Were you aware that we allow applicants an...</b>	
<b>Yes</b>	<b>19</b>
<b>No</b>	<b>22</b>

9. Did you know about our leaflet "Have Your Say"?

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	<b>5</b>
<b>Did you know about our leaflet "Have Your ...</b>	
<b>Yes</b>	<b>14</b>
<b>No</b>	<b>26</b>

10. Was the decision made by the Council on the application conveyed to you?

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	<b>4</b>
<b>Was the decision made by the Council on th...</b>	
<b>Yes</b>	<b>34</b>
<b>No</b>	<b>7</b>

**11. Was the application you were interested in approved or refused?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	5
<b>Was the application you were interested in...</b>	
<b>Approved</b>	8
<b>Refused</b>	32

**12. If the application was refused permission do you feel that you understand the reasons for refusal?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	12
<b>If the application was refused permission ...</b>	
<b>Yes</b>	25
<b>No</b>	8

**13. Do you feel you adequately understand the process that planning applications go through?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	8
<b>Do you feel you adequately understand the ...</b>	
<b>Yes</b>	23
<b>No</b>	14

**14. Would you be interested in forming a User Group to explore ways to improve the service we provide?**

<b>Absolute Respondents</b>	
<b>Base</b>	<b>45</b>
<b>Missing</b>	
<b>No reply</b>	<b>5</b>
<b>Would you be interested in forming a User ...</b>	
<b>Yes</b>	<b>6</b>
<b>No</b>	<b>34</b>

**15. Are there any other comments you would like to make on your experience with us?**

- I felt that my views did not matter to anyone, it seemed a foregone conclusion that the large company seeking permission would do what they wanted regardless of the effects on myself and neighbours.
- \*see 4, 6 & 7 Contacted Mr Newton ref Woodland TPO. Difficult to contact immediately as he works part-time. Mr Newton visited for a site inspection and was very helpful. Could not contact anyone on the emergency number re trees being cut down at a weekend in a woodland TPO. \*Application: Land to rear of Laurels & Moonrakers Capel Road, Bentley, IP9. Erection of pair of detached bungalows & construction of vehicular access.
- Over the years good: In future I will note what you say and approach you
- If permission has been granted on vehicular access then it is **OBVIOUSLY** only a matter of time before houses go up, otherwise why spoil a beautiful wildlife haven for just a road?
- Happy with decision made.
- I felt that on such an important site more people in the village should have been notified, unless they saw the application on the adjacent post they would be unaware of what was proposed, and as the site was at the end of the village, few had reason to walk by it
- This particular application was refused, but another planning application is still under discussion, so the outcome is not known yet. I trust I shall hear the result if not I shall contact the office.
- I feel that I have been kept well informed on this particular application and appreciate being written to with the results. I would like to know more about the planning process in general.
- My dealings with the Council at present time - very satisfactory
- I still don't understand how an unnecessary office can be allowed, smack in the middle of an AONB. What is a conservation area for if not to preserve the character of the countryside?
- This form is a total waste of time and money as is Babergh District Council. To fill it out would be a bigger waste of my time.

- All I was given were the plans to look at with no offer of help or advice. I could have walked out of the building with them as nobody was watching me
- Easier if plans were available via a secure website
- I would like to thank all of the Planning Committee who in my estimation made the right decision on the safety aspect of the proposal
- It's obvious from Pettwood - B/03/01877/FUL/MJP that Babergh's procedure is suspect at being biased towards large developers
- As an objector to the application, the result being a refusal, I am very satisfied with the procedure and the outcome.