

# Application for Travel Vouchers

## Persons with Restricted Access to Public Transport - Senior Citizens

### Concessionary Travel Scheme 2009/2010

**Important:** Please read the notes on the reverse of this form before completing.

#### A. Please provide your personal details below in BLOCK CAPITALS.

Title: \_\_\_\_\_ First name: \_\_\_\_\_ Surname: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_ Date of Birth: \_\_\_\_\_ Tel No: \_\_\_\_\_

#### B. I declare that:

- I am aged 60 years or over; and
- I have lived permanently at the above address for at least five years; and
- There are no more than three return bus services per week to a town with shops and other services (health, banking, etc.) from within the parish that I live.

I have read and understood the notes overleaf.

I declare that the above information is correct.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*When completed please return this form together with one passport sized photograph, to: Babergh District Council, Corks Lane, Hadleigh, IPSWICH, IP7 6SJ, marked for the attention of Concessionary Fares. Should you have any enquiries about the Travel Voucher Scheme, or how to fill out this form please contact us on (01473) 826622, or write to us at the address above.*

#### OFFICE USE ONLY

Date application received			
ID card produced			
Vouchers produced			
Date sent out			

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# NOTES – TERMS AND CONDITIONS FOR TRAVEL VOUCHER SCHEME

## What are Travel Vouchers?

Travel vouchers have been introduced to provide help for those people who would qualify for a Suffolk Saver bus pass but who have restricted access to conventional public transport. A user who is issued with Travel Vouchers will be able to exchange them for travel on certain taxis and private hire vehicles, but **only** with those operators who are participating in the scheme. If you are unsure whether a taxi or private hire vehicle operator is participating in the scheme we would suggest that you contact them before travelling.

## How to Travel Vouchers work?

A person who qualifies for Travel Vouchers will be issued with a set amount of vouchers per year (currently £108 worth of vouchers) and an ID card to go with them. These can then be exchanged with **participating** operators for travel on their vehicles. The vouchers are only valid with a corresponding ID card and are not transferable to other persons. You must supply us with one up to date passport sized photograph for your ID card. A maximum amount of £20 of vouchers can be used in any one trip. The vouchers are only valid for journeys that start or finish within the County of Suffolk. A 'year' in the scheme runs from 1<sup>st</sup> April to 31<sup>st</sup> March, as applicants can apply at any time throughout the year, vouchers will be issued on a pro-rate basis according to the date in which the application is received, as follows:

- 1<sup>st</sup> April to 30<sup>th</sup> June – applicants will receive £108 worth of vouchers
- 1<sup>st</sup> July to 30<sup>th</sup> September – applicants will receive £78 worth of vouchers
- 1<sup>st</sup> October to 31<sup>st</sup> December – applicants will receive £54 worth of vouchers
- 1<sup>st</sup> January to 31<sup>st</sup> March – applicants will receive £28 worth of vouchers.

Vouchers have to be used in the scheme year in which they were issued, any which are not used in this time become invalid and cannot be exchanged for additional vouchers in a later year. Applicants should also note that Travel Vouchers CANNOT be used on conventional public transport such as buses and trains, and CANNOT be used on taxis and private hire vehicles that are **not** participating in the scheme.

## Do I qualify for Travel Vouchers?

To qualify for vouchers issued by Babergh District Council you must live within the Babergh district and you must have 'restricted access to public transport'.

The majority of people will have been able to exercise some choice as to their residential location and will have taken into account accessibility factors in so doing. However, there will be some who have suffered the impact of cutbacks in rural transport services and who find themselves left without an adequate level of service. Hence the entitlement to receive Vouchers is dependent on three factors:

1. Eligible persons will be 60 years plus (of current statutory pensionable age) i.e. those persons who would qualify for a bus pass (age/disability) but due to restrictions in availability of public transport would be unable to achieve transport needs;
2. Permanent residence for at least 5 years at their current address as of the date of application;
3. That there is no more than 3 return bus journeys per week to a town with shops and other services (health, banking, etc.,) from within the parish of residence.

**Important:** Travel Vouchers are intended for persons who have restricted access to public transport and are therefore unable to make use of conventional public transport or persons eligible for a bus pass who do not have access to public transport. Therefore eligible persons issued with Travel Vouchers will not be entitled to a bus pass as well. Travel vouchers are also available to eligible people with severe mobility who cannot use public transport. For more details and an application form, contact as follows:

If you have any enquiries about the Travel Voucher Scheme or how to fill out this form please contact Concessionary Travel, Babergh District Council on 01473 826622.