



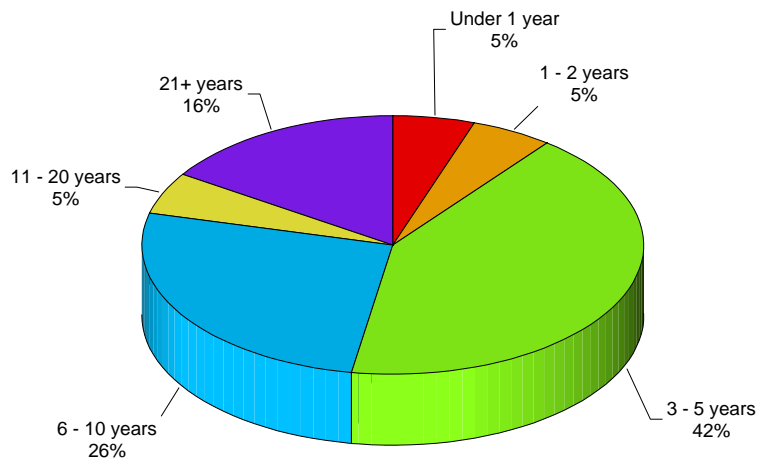
## RESULTS OF THE NEIGHBOURHOOD SURVEY

As at 6<sup>th</sup> May 2004 20 questionnaires had been received:

Questionnaires sent:	79
Questionnaires received:	20
Response rate:	25%

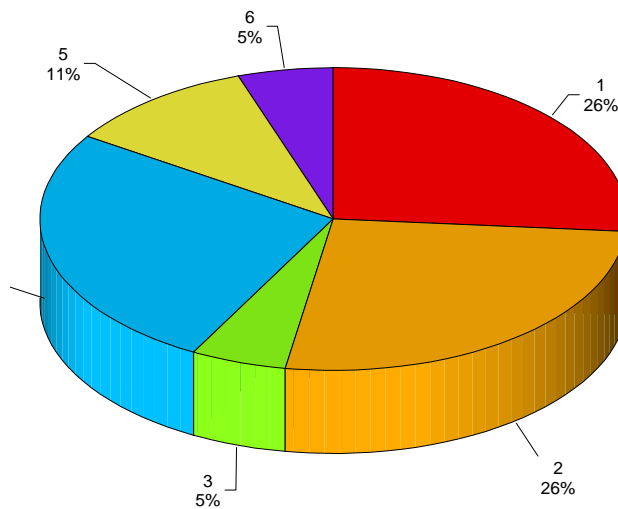
Q1. And how long have you/your households lived in this home?

### And how long have you/your household lived...



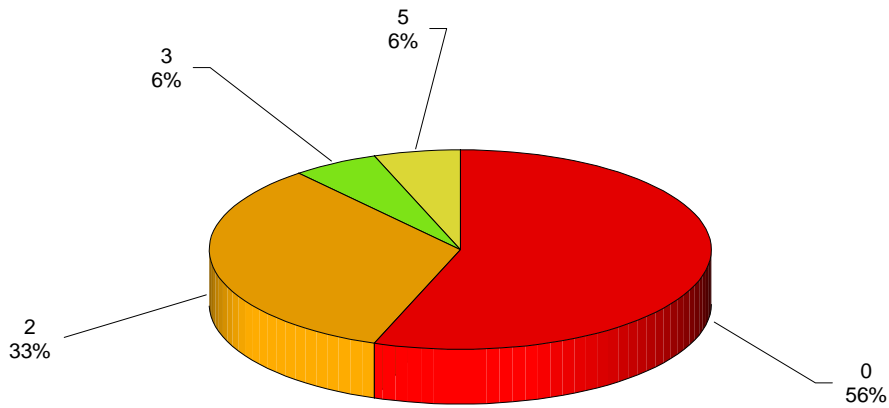
Q2. How many people usually live here in total? Please enter "0" if none in household. ?

### Number in household



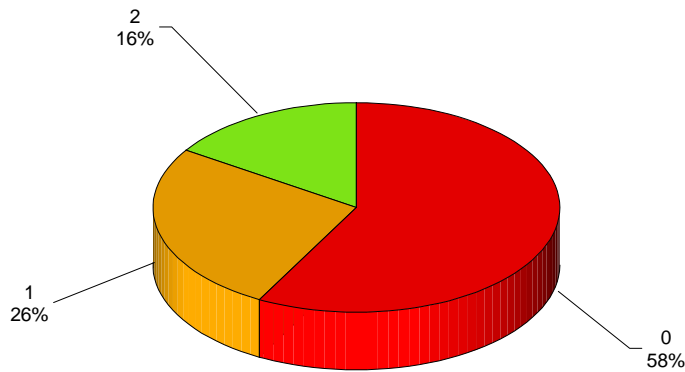
Q3. How many people living in your household are aged under 16? Please enter "0" if none in household.

Aged under 16

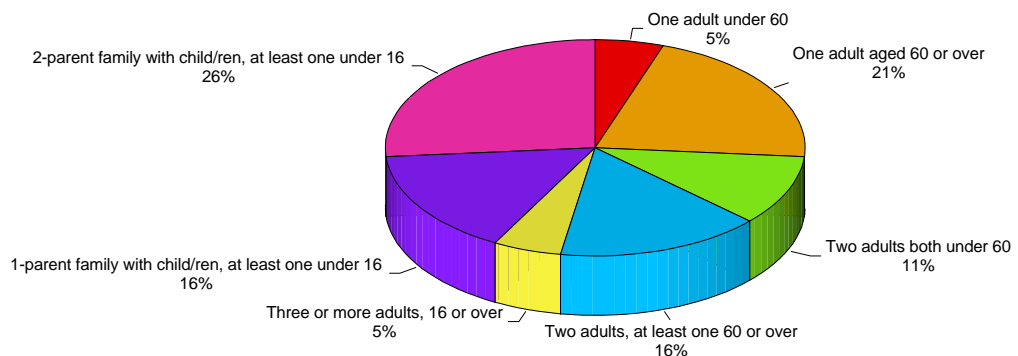


Q4. How many people living in your household are aged 60 or over?

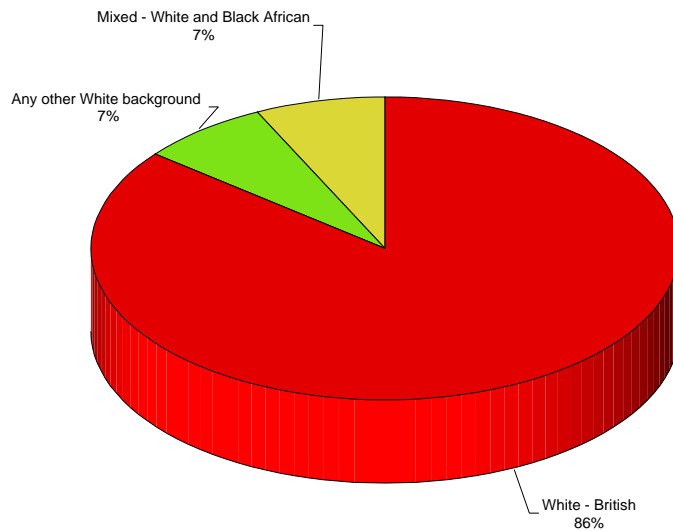
Age 60 or over



Q5. How would you describe the composition of your household?



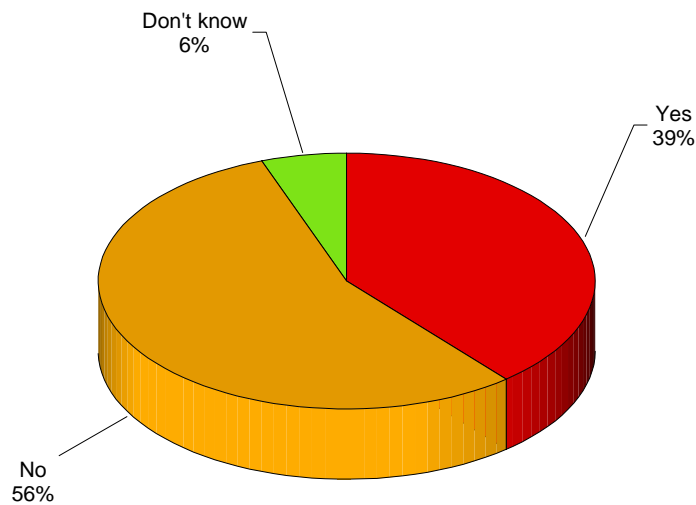
Q6. To which of these Groups do you consider you belong?



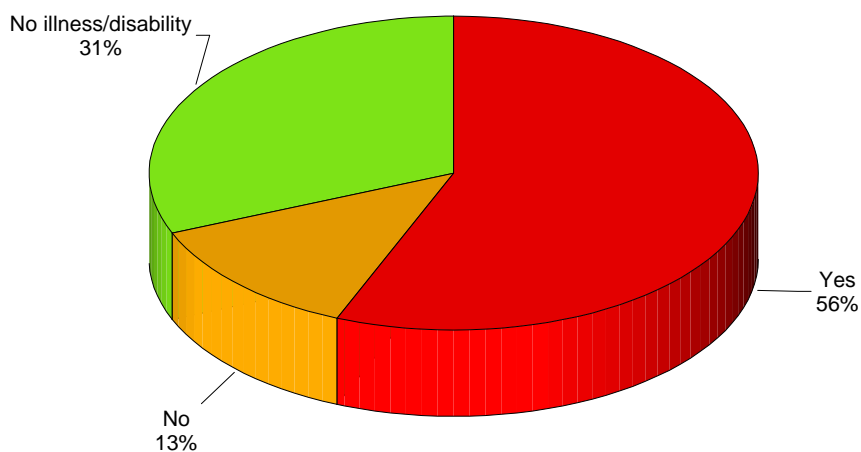
Q6a Please write in:-

No comments were received.

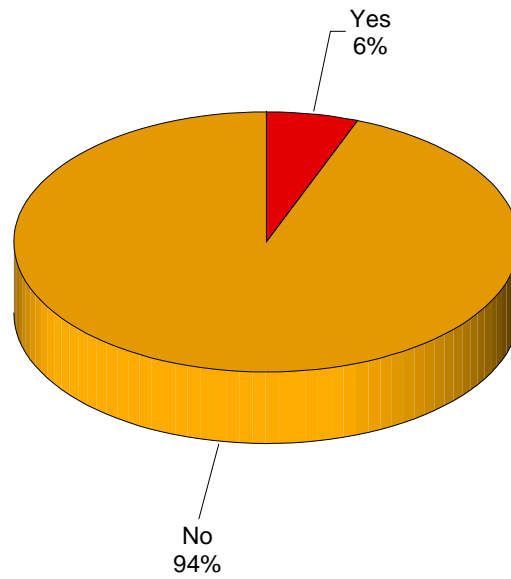
Q7. Do you have any longstanding illness, disability or infirmity? "Longstanding" means anything that has troubled you over a period of time or that is likely to affect you over a period of time.



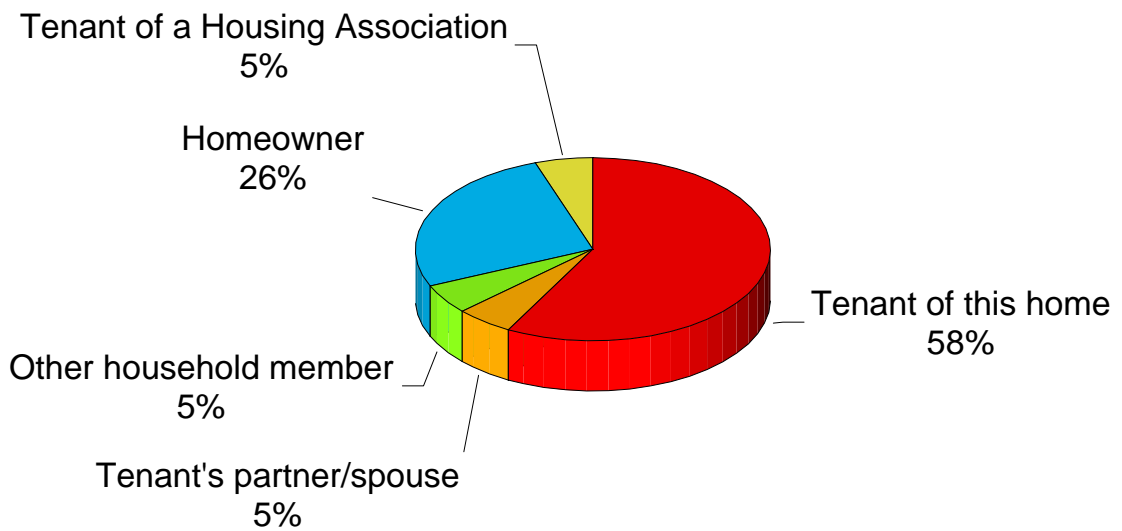
Q8. If you have such an illness or disability does this limit your activities in any way?



Q9. Does anyone in your household use a wheelchair?

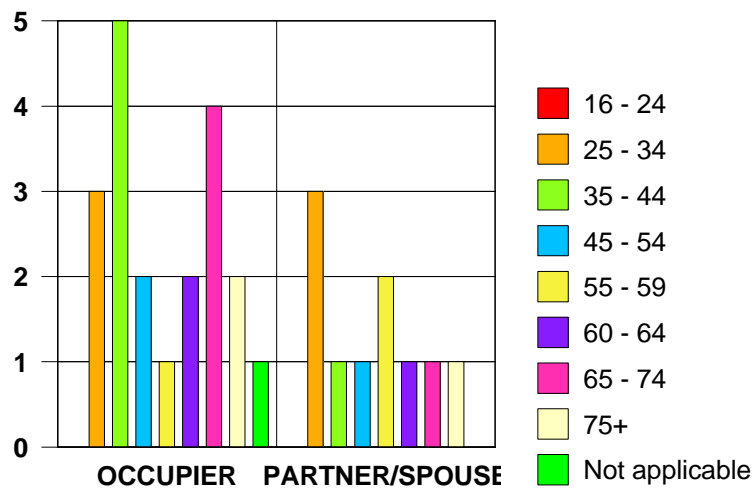


Q10. Which of these are you?



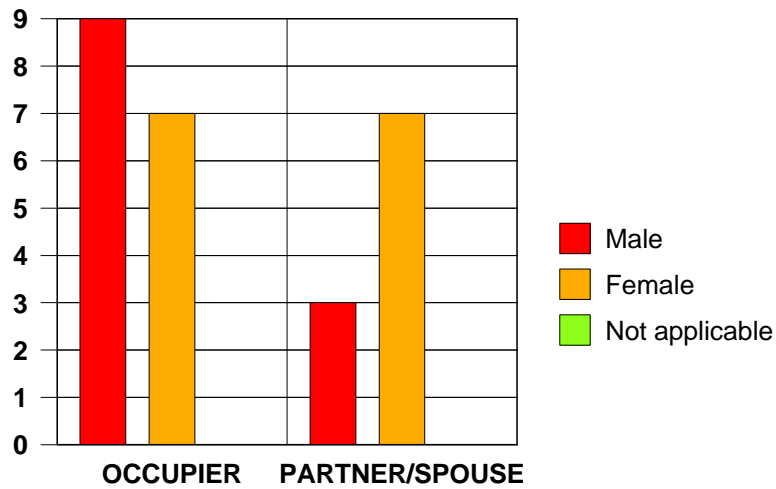
Q11. Age

Q11a to Q11i



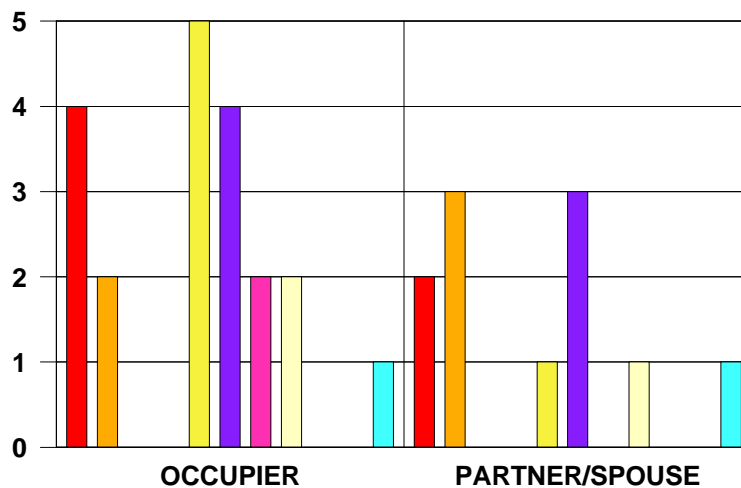
Q12. Gender

Q12a to Q12c



Q13. Work Status

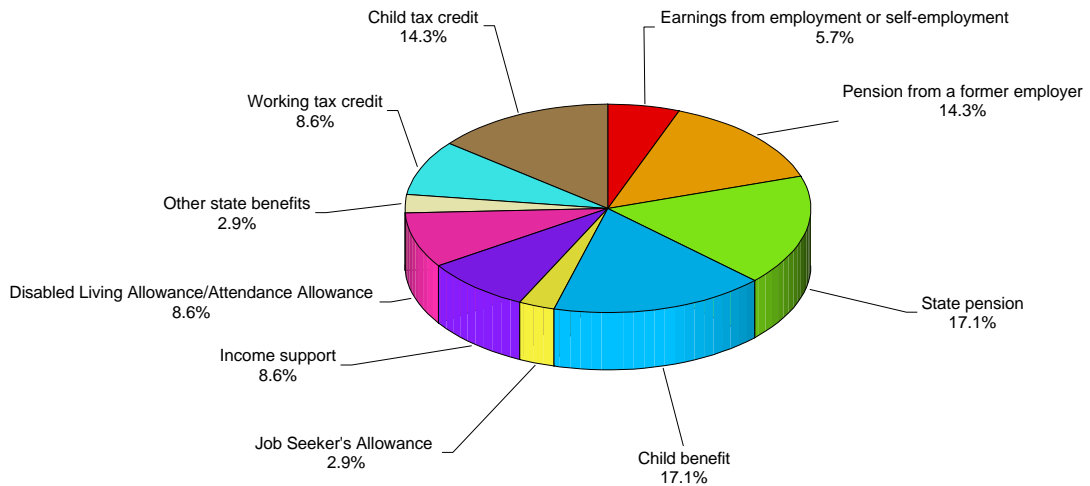
Q13a to Q13k



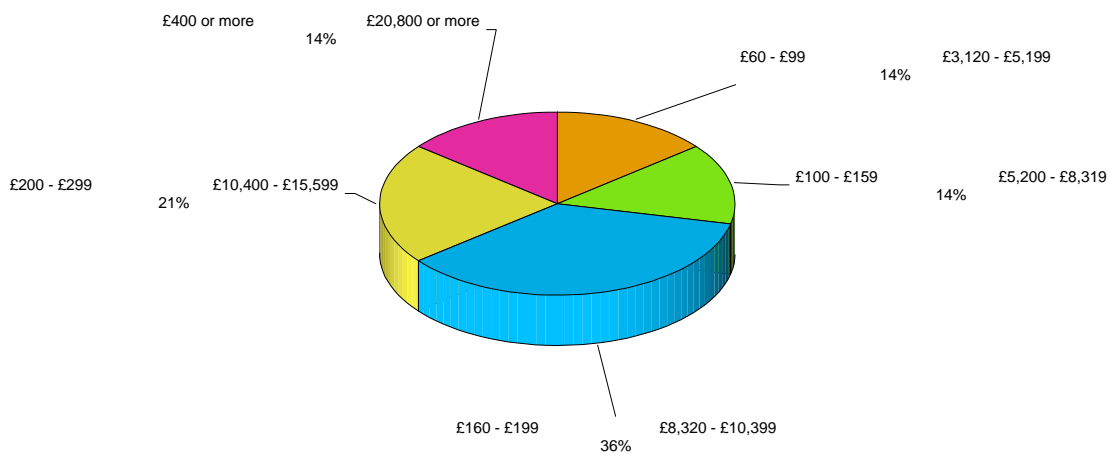
Q14. What is or was your occupation? Please write in.

- Lorry Driver - Home Carer
- Factory Supervisor
- Worked in oil fields abroad
- Farm Secretary/Book Keeper
- Engineer
- Stores Manager
- Heathman Tractor Driver, Checkout Assistant
- Project Manager
- State Registered Nurse
- Student and fully qualified fitness trainer
- Cleaner
- Nursing Sister
- Marine insurance writer
- Stock controller

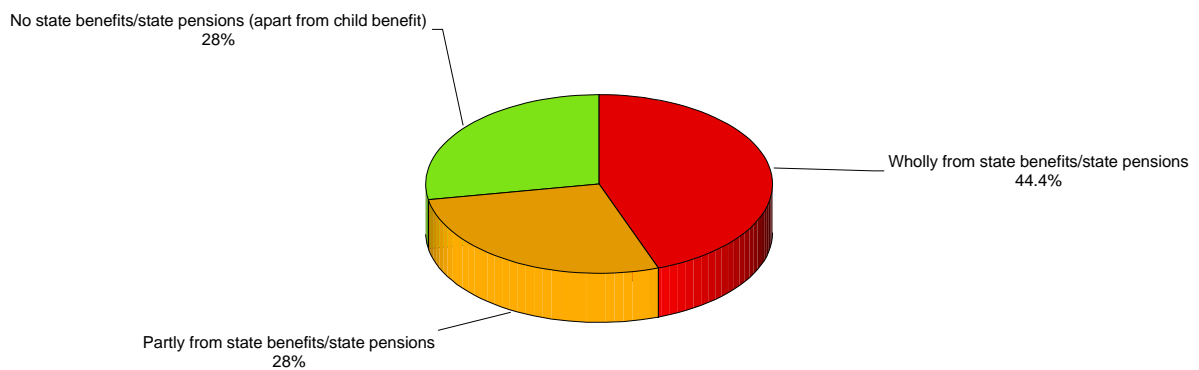
Q15. What kinds of income do your (and your partner) receive?



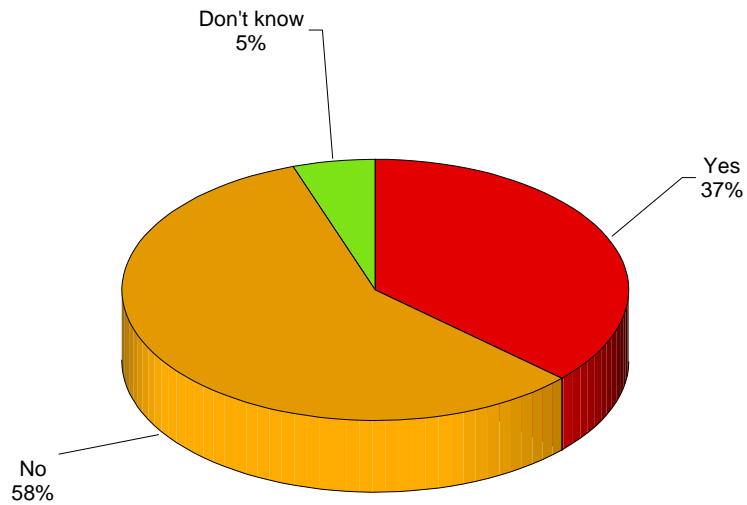
Q16. Which group represents you (and your partner's) total NET income from all these sources after deductions for income tax and national insurance?



Q17. Which of these statements best describes you (and your partner's) income?

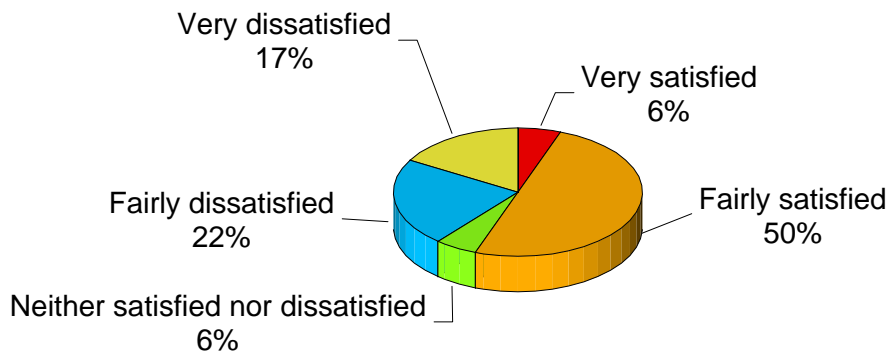


Q18. Does your household currently receive housing benefit (either paid to you, or directly to your landlord)



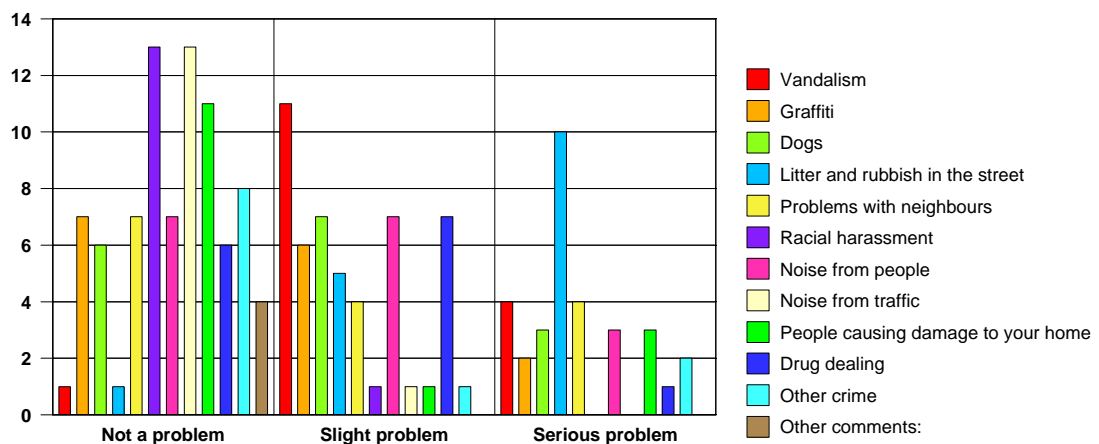
**YOUR NEIGHBOURHOOD**

Q19. How satisfied or dissatisfied are you with this area as a place to live?



Q20. Do you think that each of these is a serious slight or not a problem in your area?

Q20a to Q20i



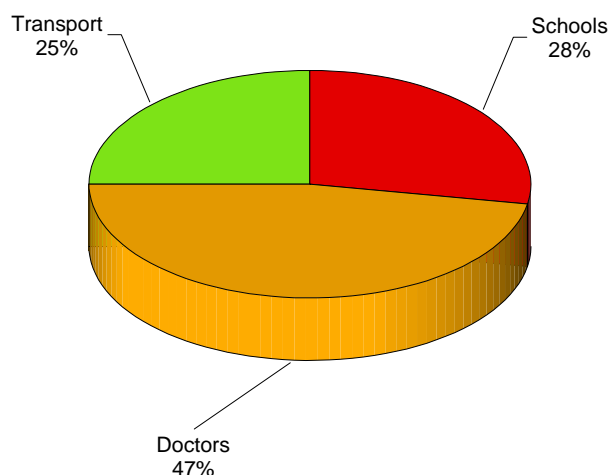
Q21. What amenities do you have in your area or in the vicinity of your area?

- Fish and Chip Shop - Butcher
- One is best to keep to oneself.
- The park down by the swimming pool. But not anything on the estate.
- None
- Nil
- GP Surgery, Friendliness, Public House, Supermarkets, Chip Shop
- Couple of parks 10 minutes away.
- Shop and smelly chip shop in the summer when in your garden.
- Handy for local shop, in walking distance of schools. Long way from the town with shopping. Can't get to Tesco's or bigger shops. Too expensive in Hadleigh.
- Shop, Baker, Park
- Community bus a godsend

Q22. What amenities would you like to see in your area? (i.e. play areas, drop in centre etc.)

- Drop in Centre would be nice for kids. Car parking.
- Somewhere safe for the children to play as they play in the road.
- You would be wasting your time it would be destroyed overnight.
- Somewhere for the kids to go in the holidays or at weekends.
- Play area where children can play with a ball without getting into trouble and where they can be kept an eye on.
- Nil
- I just want to go where I can, I am very happy with the area and don't want to change anything.
- Activities for 7 - teens i.e. clubs, judo, karate, dancing, preferably every evening between 3.30 and 8.30 or weekends within walking distance.
- Play area would be a good idea. A lot of the problem is the kids playing in the street. Would like an on site warden to take care of repairs etc.
- More play areas.
- CCTV, bigger play areas i.e. move bus depot to industrial estate. Bus always near hit with children.

Q23. Do you have access to:-



Q24. How do you think your neighbourhood could be improved? (e.g. fencing, parking areas, methods of Housing Management)

Parking areas, fencing, bins.

I think that cars should not be parked on paths. People should not be allowed to just dump their rubbish in front gardens causing it to ruin the street down further e.g. dirty nappies, wood, plastic.

Bulldoze it down and build again.

More areas for children to play. Better parking facilities, especially upkeep of the areas we have.

Better fencing more parking areas.

Parking areas for households with more than one car.

Parking areas for cars off the road.

Housing Management, dealing with offensive neighbours.

It is great.

Don't know.

Stopping neighbours from parking on the grass, may be take away the grass on the corner of Ansell Close and put in a car park.

An on site warden. Put decent fences at the front. People run through the gardens and throw litter. A lot of rubbish has been dumped. Cookers, fridges etc. are dumped. Skip should be hired for rubbish.

Fencing round all front gardens for the safety of young children.

Cars should be parked in proper areas if people are worried then that CCTV would help to reduce car crime and public order offences. Wooden bollards around grass areas.

Definitely fencing.

Collect litter more often.

Q25. How do you view your neighbourhood?

Too many unmarried mothers. Too many kids.

It has a bad reputation but this is because the state it is in and has been let to get in.

Bad. As I write this a neighbour is knocking a wall down in his house. We are told he has just bought it from you (RTB).

Feels safe, good neighbours, children all know me.

Noisy with lots of children, teenagers showing off.

Fairly good.

Not bad

Hell.

Fantastic. Everything I require at my convenience.

Ok fairly but keep myself to myself. Few problems from time to time.

Nice, except when you drive onto the road at night time and weekends neighbours park their cars on the grass and leave sofas etc. in their front gardens.

Feels its a bad area. Bad reputation. Ashamed to say she lives here. People might think she is no good.

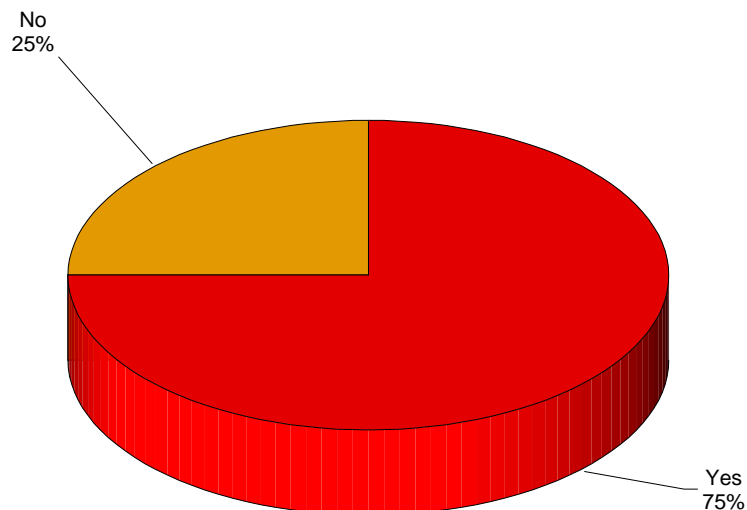
Always arguments between neighbours, other people from surrounding areas causing trouble in our area.

Not a good place for our children to grow up in, not a safe environment or healthy meaning. Foul language, aggressive, lack of discipline by peers with their own children. Neglected garage areas - front gardens too much rubbish (broken furniture).

Q26. How do people who do not live in your area view your neighbourhood?

- Feel area doesn't have a very good reputation. Called Beirut, The Piggeries. Feel that this is not a very nice area to live in.
- A state. A bad place to be in. Children just run in the road which is a danger. Rubbish just thrown out in gardens - dirty nappies is a worry.
- They call it Beirut.
- Think it is a dumping ground.
- Untidy and cluttered
- Do not know.
- Normal
- Don't know.
- They say the same as myself about the parked cars on grass and litter from school kids (sweet wrappers) in front gardens.
- They don't like it at all. Reputation carried on for years.
- Rough.
- S\*\*t the Detroit of Hadleigh live Rede Way is the Detroit of Sudbury/Gt Cornard.
- Unfortunately not much
- Mixed feelings

Q27. Would you like to see a neighbourhood group formed to address problems in your area?



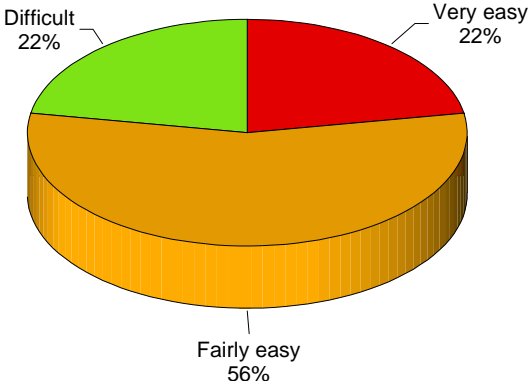
Q28. What do you think the Council could do to improve the area you live in?

- More cleaning. Provide litter bins on route from fish shop. Clear litter.
- Make rules about rubbish in gardens. No parking on paths or round where the garages are which people like us to have pay for damages yet can't park on the forecourt.
- Build an Alcatraz and send all the wasters there.
- Put speed bumps in to make roads safe for the kids who play out.
- Move trouble makers out.
- Make the grassed area into a car park.
- Deal with unsuitable neighbours.
- Council have made improvements by recycling bins.
- Don't know.
- Have neighbourhood watch meeting, say once a month, get rid of the grass outside the front of the 3 storey buildings and put in a parking area for cars.
- Fences. Would like to see a housing specifically on the patch. Most people know to phone Sue Stone.
- Have secure front gardens, more lighting, more dog litter bins.
- Bet no one real fibre exists in our street and the one who do probably too scared to stand up until problems are pre-addressed. Rebuild, plant more trees, move phone box and CCTV.
- More regular street cleaning. Cleaner grass cutting, paper shredded, looks worse than long grass.
- Collect rubbish up more often, sweep road.

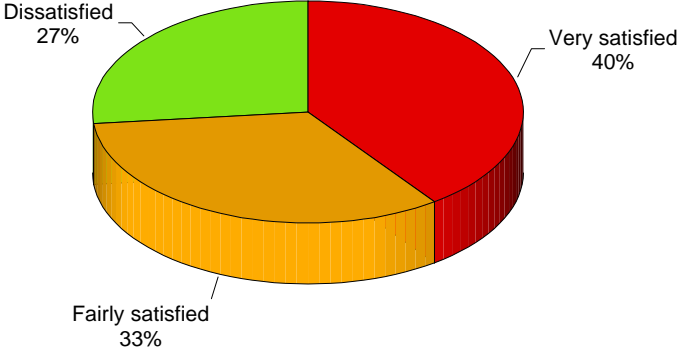
Q29. Are there issues you would like the Council to consult you about?

- Would like the Council to consult on any new proposals.
- We just hope we can get into sheltered accommodation before its too late.
- No.
- Refuse collection.
- None.
- Moving to another area.
- My next door neighbour, tv playing at high volume, all day 24 hours a day. and parking on the grass.
- Repairs, playground, high percentage of children here. Most people have 3,4,5 children.
- Everything that concerns this area.
- No we are moving anyway.
- As above plus poor outlook from front.

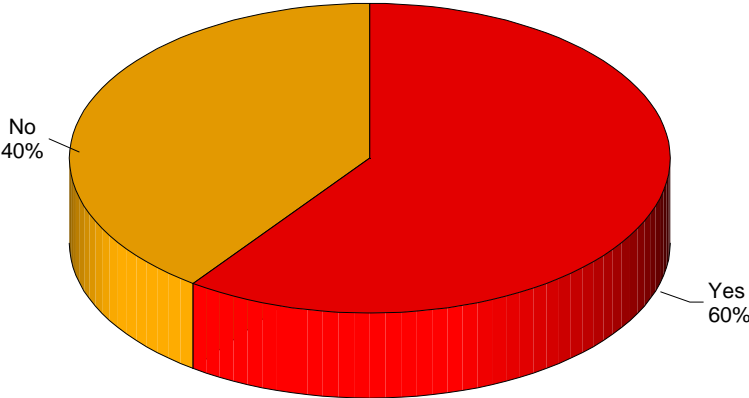
Q30. How easy do you find it to contact the right person regarding neighbourhood matters at the Council?



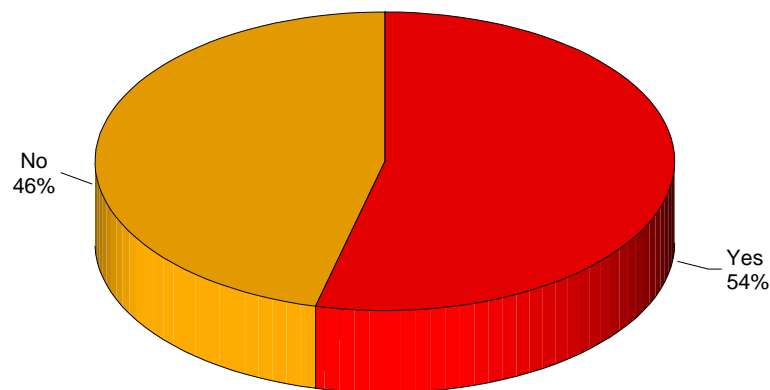
Q31. Are you satisfied with the repair service the Council offers?



Q32. Have you heard of the Tenants' Forum?



Q33. Would you like a Tenants' Group formed in your Area?



Q34. How do you feel the Council could improve the quality of the area you live in?

- I think that cars should not be parked on paths. People should not be allowed to just dump their rubbish in front gardens causing it to ruin the street down further e.g. dirty nappies, wood, plastic.
- Bulldoze it down and build again.
- Better fencing more parking areas.
- Parking areas for households with more than one car.
- Parking areas for cars off the road.
- Housing Management, dealing with offensive neighbours.
- It is great.
- Don't know.
- Stopping neighbours from parking on the grass, may be take away the grass on the corner of Ansell Close and put in a car park.
- Fencing round all front gardens for the safety of young children.
- Definitely fencing
- Collect litter more often

Q35. Any other comments?

- Changing neighbours and neighbourhood.
- One thing we feel is unfair is that not so long back we had to pay for re-roofing of the garages. What I don't think is right is that we don't even own a car, but have to pay for everybody else even when you gave permission for one person in this row to park his car up there and let him do mechanical work on cars.
- We are desperate to move. Our neighbours who live at No. 10 with 2 children have allowed the area outside their house to look like a dump. She is tired to pickup a piece of paper. Even her car is left unlocked overnight. What we have gone through here would be hard for an outsider to believe.
- Fantastic area.
- One neighbour has got a real mess in his front garden, I think the Council should make him clear it up but they don't, if it was anyone else the Council would be on their backs.