

Environmental Health

Service Aims

- To protect, improve and monitor the quality of air, land and water in the district.
- To promote and enforce food safety, public health and safety and welfare.

Service Provision

- Regular inspection of commercial premises, monitoring standards and promoting good hygiene and safety standards.
- Monitor the standard of private water supplies, air quality and contaminated land.

Service Targets/Improvement

- Maintain 100% inspection rates of high risk food premises
- Implement requirements of Food Service Action Plan.
- Achieve 99% of private water supply inspections.
- Develop an annual plan of promotional and educational events.
- Implement requirements of the Health and Safety Service Action Plan
- Implement contaminated land prioritisation programme
- Commence second review of air quality.

Budget

	2001/02 Actual £	2002/03 Budget		2003/04 Budget £
		Original £	Revised £	
Cost of Service	425,119	474,250	485,500	517,930
Capital Charges	0	0	7,700	6,850
Income	-18,403	-18,760	-19,260	-18,760
Net cost of service	406,716	455,490	473,940	506,020

Public Conveniences

Service Aims

- To ensure that the service is delivered in accordance with declared standards and agreed specifications.

Service Provision

- Maintain and undertake improvements to public conveniences.
- Ensure the provision of regular and effective cleaning to all facilities.
- Inspect facilities to maintain high standards of cleanliness.

Service Targets/Improvement

- Appraise the best value provision of conveniences at Shotley.
- Monitor and review the various public conveniences management arrangements
- Implement and monitor new contractual arrangements for public toilet cleaning.

Budget

	2001/02 Actual £	2002/03 Budget		2003/04 Budget £
		Original £	Revised £	
Cost of Service	152,067	142,010	141,560	126,690
Capital Charges	81,016	70,100	81,650	61,820
Income	-7,003	-7,290	-3,090	-60
Net cost of service	226,080	204,820	220,120	188,450

Community Safety

Service Aims

- To adopt and support measures to help to prevent or reduce crime and improve health education in relation to solvent, drug and alcohol abuse.

Service Provision

- Crime and Disorder Reduction Strategy
- CCTV in Sudbury and Hadleigh
- Joint initiatives pursued with the Substance Misuse Action Group and part funding of Substance Misuse Training Officer.

Service Targets/Improvement

- Review Crime and Disorder Reduction Strategy and ensure the action plan for reducing crime and disorder is implemented by all relevant agencies.
- Replace and improve CCTV cameras in Sudbury and Hadleigh.

Budget

	2001/02 Actual £	2002/03 Budget		2003/04 Budget £
		Original £	Revised £	
CCTV Operating costs	8,305	310	19,370	73,370
Capital Charges	73,446	84,950	69,570	19,370
Other Service Costs	117,178	138,280	130,860	86,240
Net cost of service	198,929	223,540	219,800	178,980

Other Environmental Services

Service Aims

- To promote responsible dog ownership and raise awareness of dog related problems to reduce the incidence of strays and fouling.
- To reduce exposure of residents to public health risks, and certain types of anti-social behaviour.
- To provide an effective and efficient licensing service ensuring appropriate monitoring and enforcement of conditions.

Service Provision

- Provide an effective pest control service.
- Fulfil the Council's obligation in respect of stray dogs.
- Licensing and authorisation of premises, Taxis and Private Hire vehicles, ensuring compliance with relevant conditions

Service Targets/Improvement

- Carry out 98% of requests from the public regarding pest control on the day requested or specified.
- Achieve a 5% annual reduction in strays taken to kennels and a 10% reduction in justified complaints of persistent dog fouling.
- Produce service standards covering strays, fouling and responsible dog ownership
- Incorporate changes in licensing laws into divisional systems and provide appropriate resources.

Budget

	2001/02 Actual £	2002/03 Budget		2003/04 Budget £
		Original £	Revised £	
Pest Control	37,847	37,580	48,750	44,700
Dog Control	15,513	17,890	17,360	14,990
Housing Standards	65,702	50,790	54,590	24,610
Local Licences	23,442	26,970	36,520	46,100
Sewerage Investigations	18,589	12,190	21,760	19,320
Net cost of services	161,093	145,420	178,980	149,720

Waste Collection & Recycling

Service Aims

- To ensure that the service is delivered in accordance with declared standards and agreed specifications.
- To maximise the recovery of recyclable material in a cost-effective manner ensuring all households participate.

Service Provision

- Weekly wheeled bin refuse collection from approx. 36,000+ domestic and business properties
- "Pink Bag" recycling scheme and 2-bin scheme in operation
- Bulky refuse collection service.
- Trial garden waste collection services

Service Targets/Improvement

- Ensure 99.9% of bins are emptied on the day specified.
- Work towards a 30% recycling rate by 2005/06 as part of Public Service Agreement with the Government
- Introduce a kerbside recycling scheme in 2003 through the provision of a second wheeled bin to meet Government recycling targets.
- Encourage higher recycling levels through promotion, publicity and education.
- Act to reduce the residual weight of waste going to landfill.

Budget

	2001/02 Actual £	2002/03 Budget		2003/04 Budget £
		Original £	Revised £	
Waste Collection				
Contractor payments	917,884	1,005,000	985,000	1,032,270
Other service costs	217,682	229,450	273,340	333,650
Capital Charges	44,873	57,430	44,870	34,590
	1,180,439	1,291,880	1,303,210	1,400,510
Income	-282,002	-322,790	-331,000	-351,000
Net cost of service	898,437	969,090	972,210	1,049,510
Recycling				
Contractor payments	35,594	36,630	243,630	530,630
Other service costs	92,178	109,270	339,550	506,140
	127,772	145,900	583,180	1,036,770
Income	-128,531	-106,150	-434,400	-802,130
Net cost of service	-759	39,750	148,780	234,640

Street Cleansing

Service Aims

- To ensure that the service is delivered in accordance with declared standards and agreed specifications.

Service Provision

- Mechanical sweeping and litter picking service on highways and open spaces in accordance with the National Code of Practice.
- Shopping streets cleaned daily.
- Provision of a mobile litter warden able to provide a rapid response to problems.
- Dealing with abandoned cars.

Service Targets/Improvement

- To continuously raise the satisfaction level of the public with regard to cleanliness.
- Ensure the timely removal, with relevant enforcement, of abandoned vehicles and prepare for "end of vehicle life" requirements.
- Monitor and review existing street cleaning frequencies to respond to changing demand and pressures.
- Continue to improve response to fly tipping

Budget

	2001/02 Actual £	2002/03 Budget		2003/04 Budget £
		Original £	Revised £	
Street Cleansing				
Contractor payments	373,669	380,040	380,040	387,640
Other service costs	56,245	53,750	63,110	49,240
	429,914	433,790	443,150	436,880
Income	-5,694	-4,690	-4,960	-4,950
Net cost of service	424,220	429,100	438,190	431,930
Abandoned Vehicles				
Contractor Payments	10,361	75,500	45,500	75,500
Other Service Costs	72,440	55,830	64,620	68,120
	82,801	131,330	110,120	143,620
Income	-20,452	-62,500	-36,000	-62,500
Net cost of service	62,349	68,830	74,120	81,120

Flood Defence and Land Drainage

Service Aims

- To deal effectively with Flood Defence and Land Drainage issues throughout the District in accordance with the Council's discretionary powers.

Service Targets/Improvement

- Continue development of strategies and plans to address Flood Defence and Land Drainage issues.
- Completion of a major flood relief scheme in Great Cornard.

Service Provision

- Monitor Land Drainage in partnership with other agencies.
- Manage and develop flood relief schemes.

Budget

	2001/02 Actual £	2002/03 Budget		2003/04 Budget £
		Original £	Revised £	
Flood Defence & Land Drainage				
Land Drainage	13,619	12,960	14,100	15,530
Capital Charges	74,018	72,890	72,250	61,080
Internal Drainage Board Levy	715	720	730	720
Cemeteries				
Nayland Disused Burial Ground	771	1,270	1,370	1,340
Net cost of services	89,123	87,840	88,450	78,670