



**Re. Recommendations for Strategy Committee Report**

**Unison at Babergh notes the contents of the report. It understands the Positioning Option will involve moving towards a front/back office split and that this is a measure to be implemented internally while the longer-term strategic option is determined.**

**Unison at Babergh has already expressed concern as to how CAST (which includes BPR) will fit with the proposed Staffing restructure. We are informed that the restructure will run alongside and compliment the CAST project and other projects. We further understand that consultation will take place at each stage of the CAST process. This will be of particular interest to our members.**

**We have consulted with our members involved in the two BPR pilot projects and so far most members have felt included and able to contribute. The recommendations for these two pilot schemes have just been produced and Unison will notify Management Team of its views once we have gathered all the comments from the affected Unison members.**

**We have noted the discussions with Suffolk County Council and CSD and that further reports are being undertaken.**

**Unison at Babergh is very keen that our members are kept informed of progress and good communication is vital during this period of change.**

**We understand that Babergh will be moving towards opening for telephone enquiries between 8.00 –9.00am & 5.00-6.00pm Monday – Friday and on Saturday mornings. Members will have concerns as to how this will affect them and whether they will be required to work extra and whether it will have an impact on cover. We understand that it may be necessary to recruit more staff, particularly on Saturday mornings and we would support this. We would like to be consulted at all stages of this process and would recommend that such a fundamental change be sympathetically implemented.**

**Once changes have been identified and staff informed we would emphasise the importance of training, to enable staff to carry out new duties and responsibilities.**

**Best wishes,**

**The Executive  
Unison at Babergh**