



BABERGH DISTRICT COUNCIL

BABERGH MATTERS

STATE OF THE DISTRICT QUESTIONNAIRE

RESULTS / ANALYSIS

Questionnaires were circulated to all households in the Babergh district (around 38,000) in the Babergh Matters magazine, during the period 15th November to 21st November 2002.

As at 9th January 2003 a total number of 2341 replies had been received and input, giving a Response Rate of 6%.

The results are:

1 To what extent is Babergh contributing to this goal?

Base	Very well	Fairly well	Not very well	Not at all	Don't know
2295	448	1393	285	50	119
100%	20%	61%	12%	2%	5%

2 How well do you think that Babergh is achieving these objectives?

	Base	Very well	Fairly well	Not very well	Not at all	Don't know
Base	11304	1852	6092	2063	510	787
		16%	54%	18%	5%	7%
Establishing a safe, secure and healthy	2282	289	1343	440	69	141
		13%	59%	19%	3%	6%
Providing a thriving, caring and inclusive community	2254	253	1236	443	93	229
		11%	55%	20%	4%	10%
Protecting and improving the environment	2247	438	1227	396	85	101
		19%	55%	18%	4%	4%
Providing all services efficiently and effectively	2259	408	1274	382	86	109
		18%	56%	17%	4%	5%
Listening to and involving local people	2262	464	1012	402	177	207
		21%	45%	18%	8%	9%

3 Overall, how satisfied or dissatisfied are you with the way we run our services?

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Base						
2315	423	1224	385	185	79	19
100%	18%	53%	17%	8%	3%	1%

4 How well do you think Babergh is tackling these issues?

	Base	Very well	Fairly well	Not very well	Not at all	Don't know
Base	13524	2073	5600	3121	836	1894
		15%	41%	23%	6%	14%
Protecting shops and village facilities	2250	199	976	654	134	287
		9%	43%	29%	6%	13%
Providing facilities and opportunities for young people	2234	129	729	683	159	534
		6%	33%	31%	7%	24%
Developing local public transport	2253	257	896	663	189	248
		11%	40%	29%	8%	11%
Making the area a safer place to live	2256	195	1047	600	208	206
		9%	46%	27%	9%	9%
Helping older people live independently	2253	307	934	317	115	580
		14%	41%	14%	5%	26%
Increasing recycling	2278	986	1018	204	31	39
		43%	45%	9%	1%	2%

5 How important are each of these priorities for service improvements?

	Base	Very important	Fairly important	Not very important	Not at all important	Don't know
Base	17834	6918	5744	2216	808	2148
		39%	32%	12%	5%	12%
Waste Minimisation and recycling	2280	1682	519	52	12	15
		74%	23%	2%	1%	1%
Improved access to public transport	2273	1336	743	103	33	58
		59%	33%	5%	1%	3%
Partnership working and public involvement	2222	713	1041	241	45	182
		32%	47%	11%	2%	8%
Conservation of our heritage	2261	1244	787	160	30	40
		55%	35%	7%	1%	2%
Electronic delivery of services	2219	226	699	730	283	281
		10%	32%	33%	13%	13%
Pin Mill, Shotley Peninsula	2179	373	700	381	150	575
		17%	32%	17%	7%	26%
Poplar Road, Great Cornard	2157	322	623	341	138	733
		15%	29%	16%	6%	34%
CCTV cameras, Hadleigh & Sudbury	2243	1022	632	208	117	264
		46%	28%	9%	5%	12%

- 6 Do you agree that Babergh's services should be generally funded from Council Tax rather than from charges on the actual users of a service?

Base	Agree strongly	Agree slightly	Neither agree or disagree	Disagree slightly	Disagree strongly	Don't know
2290	697	516	303	305	397	72
100%	30%	23%	13%	13%	17%	3%

- 7 In the light of the information provided on the draft budget and the possible levels of Council Tax increases, do you think that the Council should:-

	Base	2076
		100%
Maintain services, meet commitments and improve some services (minimum Council Tax increase of 14%*)		446
		21%
Maintain services and meet existing commitments (minimum Council Tax increase of 10%*)		1133
		55%
Reduce services (to a level which enables a Council Tax increase of no more than 10%)		497
		24%