



BABERGH DISTRICT COUNCIL

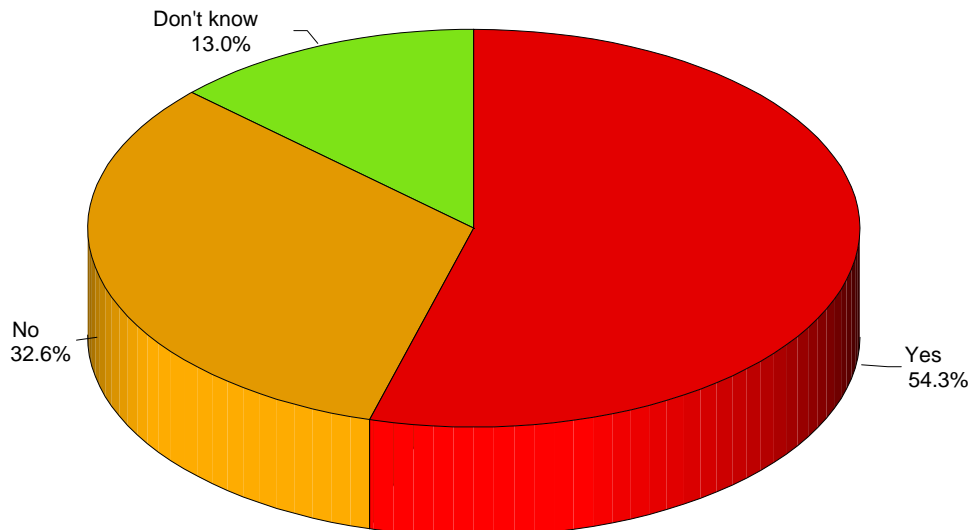
WASTE COLLECTION AND STREET CLEANING - 2000

1.

Absolute Analysis % Respondents							
Base	84						
	100%						
Which Parish or Town do you live in?							
Acton	1	Brantham	6	Ipswich	2	Stanstead	1
	1%		7%		2%		1%
Assington	2	Chelmondiston	1	Lavenham	1	Stratford St Mary	1
	2%		1%		1%		1%
Babergh	1	Cockfield	1	Layham	1	Sudbury	21
	1%		1%		1%		25%
Bentley	1	East Bergholt	2	Long Melford	2	Tattingstone	1
	1%		2%		2%		1%
Bildeston	2	Glamsford	5	Nayland	2	Thorpe Morieux	1
	2%		6%		2%		1%
Boxford	1	Great Cornard	2	Newton	1	Wherstead	1
	1%		2%		1%		1%
		Groton	1	Raydon	1		
			1%		1%		
		Gt Waldingfield	1	Shotley	1		
			1%		1%		
		Hadleigh	18	Sproughton	2		
			21%		2%		

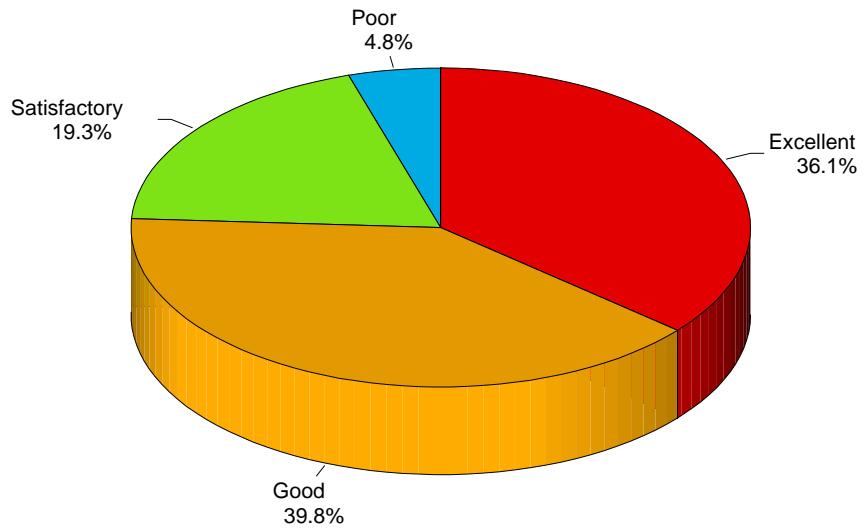
2.

Did we empty your bin within 48 hours of reporting it to us?



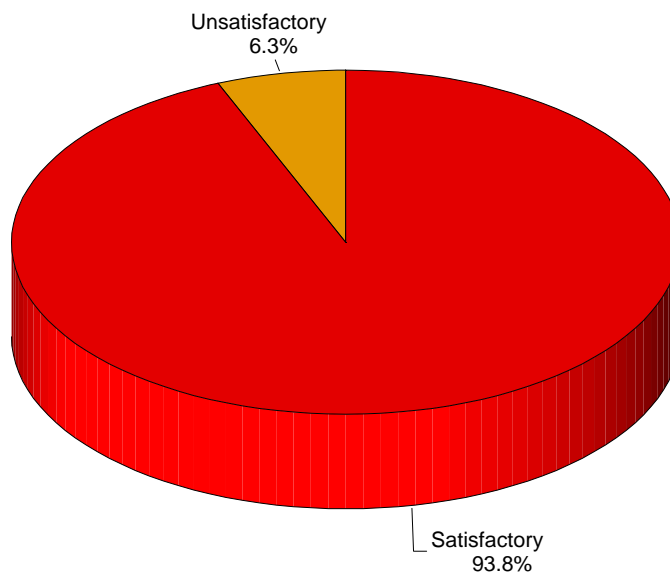
3.

What is your opinion of the standard of your weekly refuse collection?



4.

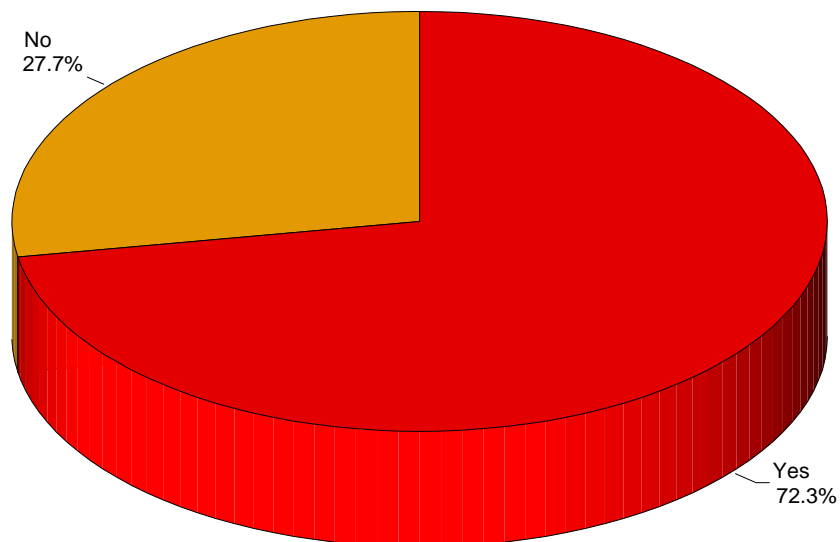
Changes to your normal collection day:



- 5.
- THERE IS TOO LARGE A GAP BETWEEN COLLECTIONS AT XMAS/NEW YEAR - PROVIDE EXTRA BAGS?
 - LAST BANK HOLIDAY, I HAD NO NOTIFICATION OF WHAT DAY MY REFUSE WOULD BE COLLECTED. IF IN ANY WEEK THE COLLECTION DAY CHANGES THEN A NOTIFICATION STICKER SHOULD BE LEFT ON THE BIN.
 - BY ADVISING HOUSEHOLDERS OF THE CHANGES, THEN STICKING TO THEM, WE WERE NOT GIVEN ANY NOTIFICATION LAST YEAR/CHRISTMAS.
 - OFTEN YOU HAVE TO WAIT THE FORTNIGHT - BUT ITS THE WORST TIME OF YEAR FOR RUBBISH. IT BUILDS UP.

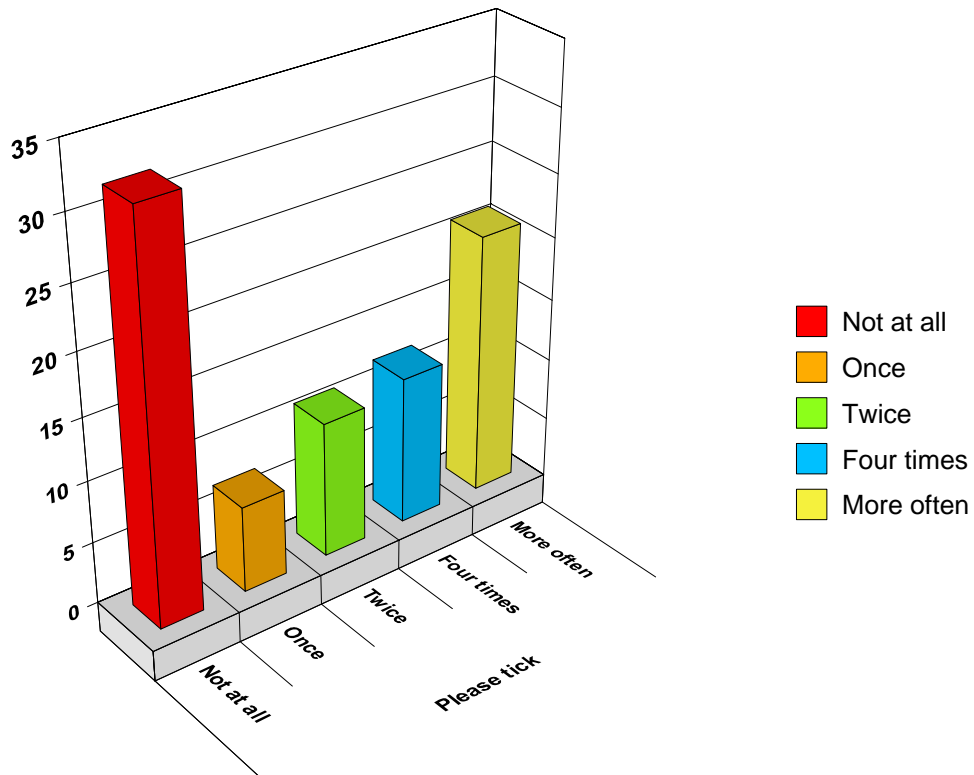
6.

Do you know where your nearest Household Waste Site is?



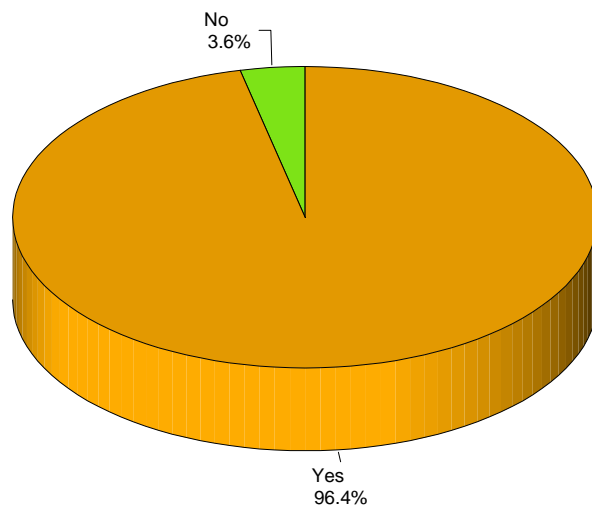
7.

How often have you used a Household Waste site in the past year?



8.

Do you recycle any of your waste?

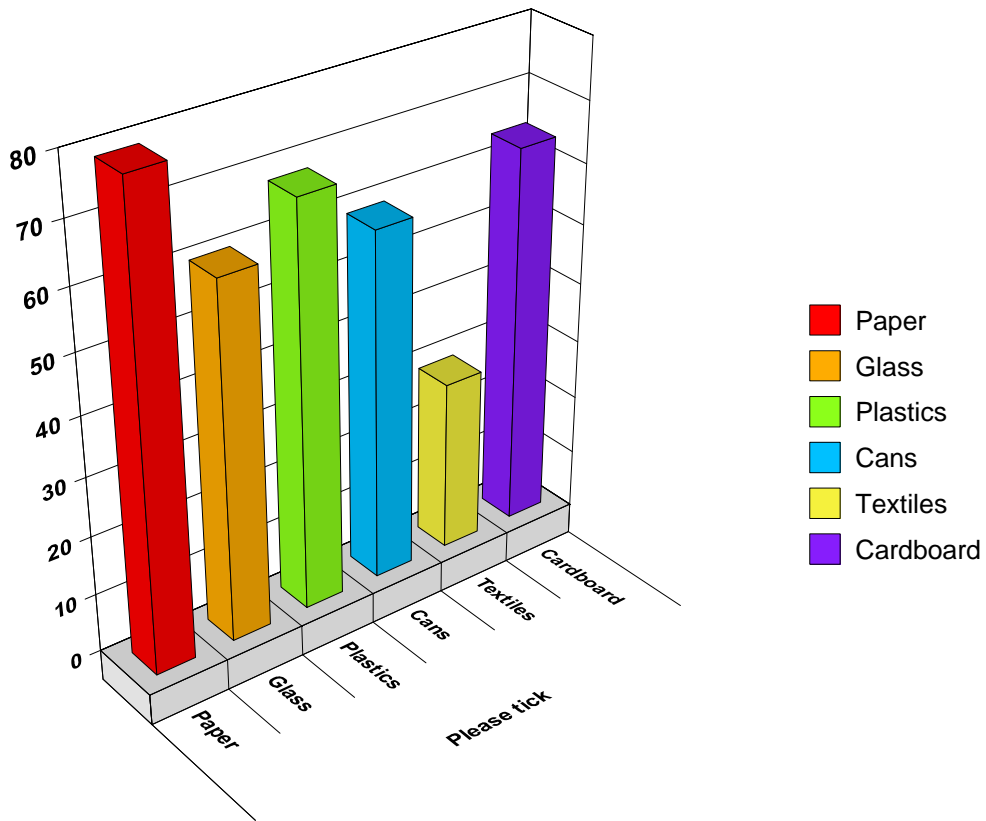


9.

- DISABLED HOUSE BOUND - NO 'PINK BAG' EVER BEEN LEFT.
- NO TIME.

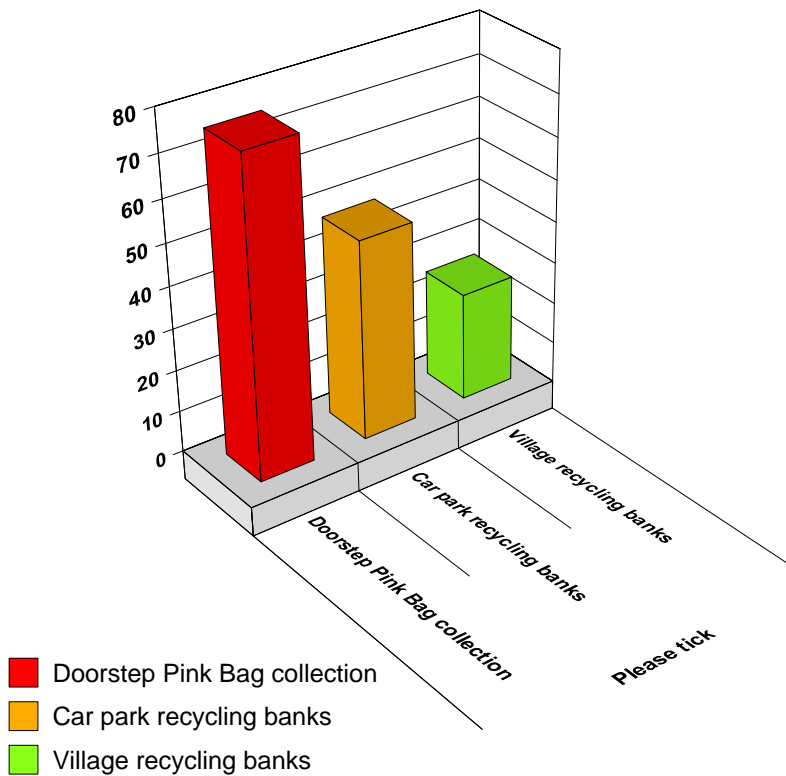
10.

Which materials do you recycle?



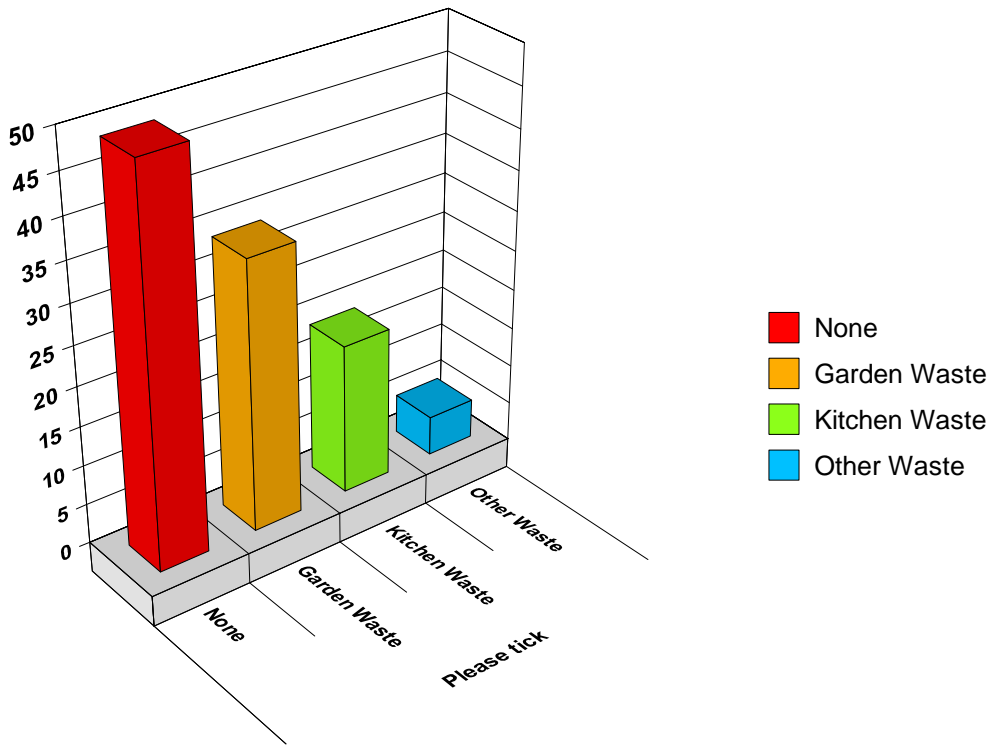
11.

How do you recycle?



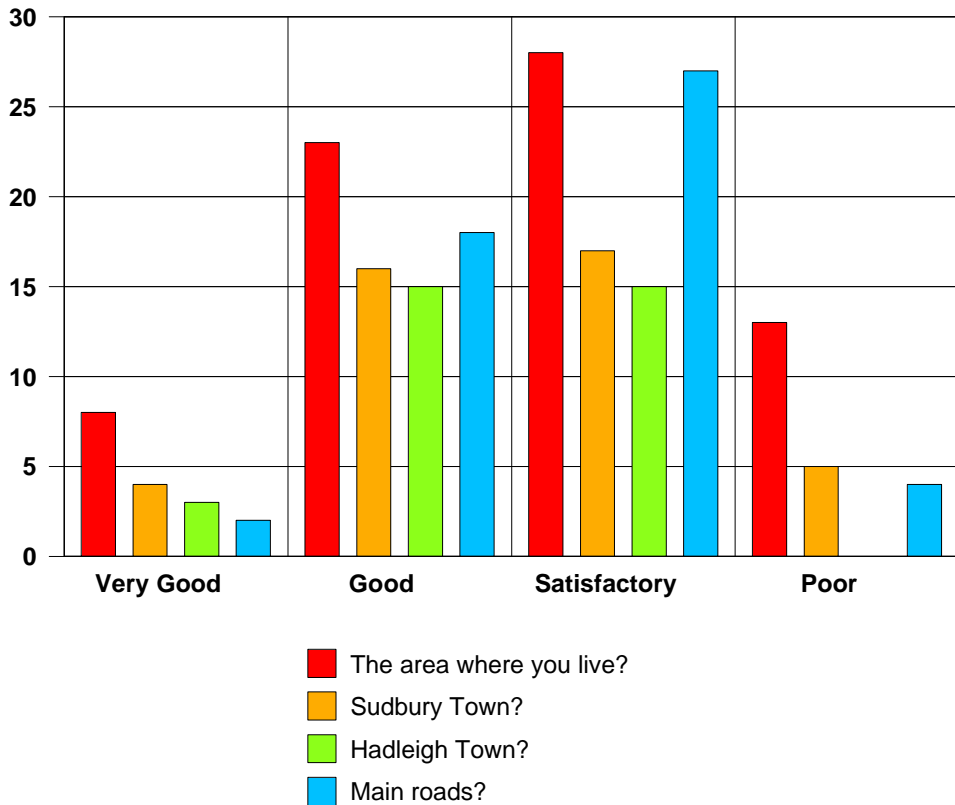
12.

Do you compost any of your waste?



13.

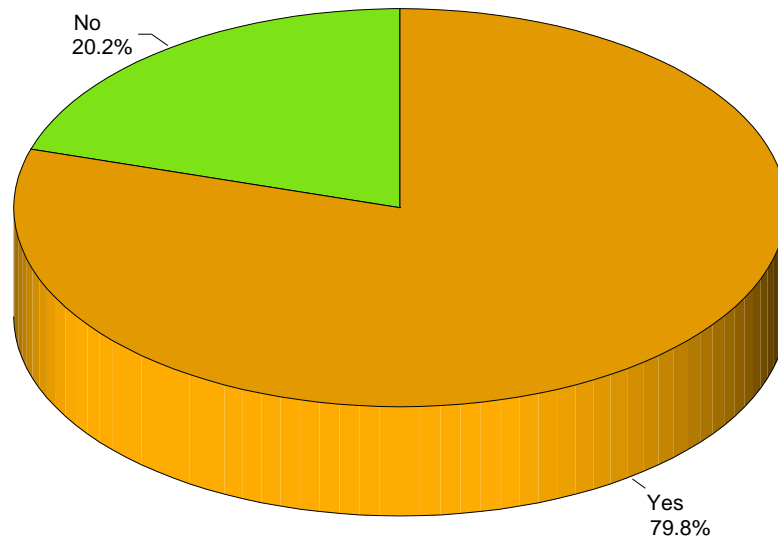
What is your opinion of the general standards of street cleaning?



- 14.
- THERE IS A GREAT DEAL OF LITTER DROPPED ON THE PATHWAYS NEAR SUDBURY UPPER SCHOOL.
 - PATH ALONG MAIN ROAD, TATTINGSTONE NEEDS TO BE CLEARED DUE TO OVERGROWN WEEDS.
 - VERGES IN COUNTRY LANES LITTERED WITH DRINKS CANS, CRISP BAGS ETC.
 - MORE WASTE BINS BY ROAD SIDES AND STREET.
 - IN TIMES PAST, PAVEMENTS WERE SWEEPED. I BELIEVE THIS IS NO LONGER CARRIED OUT AND SEEMS TO ARGUE THAT IT IS NOT PROGRESS TO HAVE THE PEOPLE DRIVING A LARGE PETROL SWEEPER (WHICH ONLY SWEEPS ROADS) COMPARED WITH ONE PERSON WITH BARROW AND BROOM WHO KEPT PAVEMENTS AND KERBS IMMACULATE.
 - EAST STREET, UPPER EAST STREET, WALDINGFIELD ROAD, HUMPHREY ROAD; MAINLY WALDINGFIELD ROAD AND EAST STREET: THESE ARE MAIN ROADS INTO THE TOWN AND LITTER QUITE OFTEN LAYS IN THESE STREETS FOR WEEKS, ESPECIALLY ON THE PAVEMENTS.
 - FOOTPATHS AND ALLEYWAYS.
 - THE AMOUNT OF DOG MESS IS STILL VERY BAD ON FOOTPATHS AND THE RAILWAY WALK IS DISGUSTING!
 - OUTSIDE LOCAL SHOPS.
 - ALL OVER.
 - FOOTPATHS AND VERGES.
 - WHY CAN'T WE SPRAY THE STREETS/PATHS IN EARLY SUMMER MORNINGS - LIKE THE EUROPEAN COUNTERPARTS DO?
 - RURAL VILLAGES AND THE MANY COUNTRY B & C ROADS WHICH LITTER/REFUSE CAN OFTEN BE SEEN, PARTICULARLY DITCHES.
 - THE GREEN AREA BETWEEN THE BUNGALOWS ON UPLANDS ROAD, SUDBURY. GRASS IS MOWED, BUT VERY SELDON THE GRASS AT THE EDGES NOT CUT PROPERLY. WHEN THEY COME AND CUT THE GRASS, IT IS NOT DONE PROPERLY, CLUMPS OF GRASS IS STILL LEFT UNCUT, AND GROWS VERY QUICKLY.
 - THE AREA THAT I LIVE IN AS THERE IS A SPECIAL SCHOOL AT THE TOP OF THE ROAD, AND THE CLEANER USUAL PASS OUR ROAD, MIGHT BE DONE TWO OR THREE TIMES A YEAR.
 - YES, AREAS IN WHICH CHILDREN WALK THROUGH TO GET TO SCHOOL AS WE OFTEN HAVE TO CLEAR OUR GARDEN OF SWEET PAPERS, CRISP PACKETS, BOTTLES ETC WITH THE SCHOOL BEING SO CLOSE AND CHILDREN WALKING THROUGH OUR ROAD.

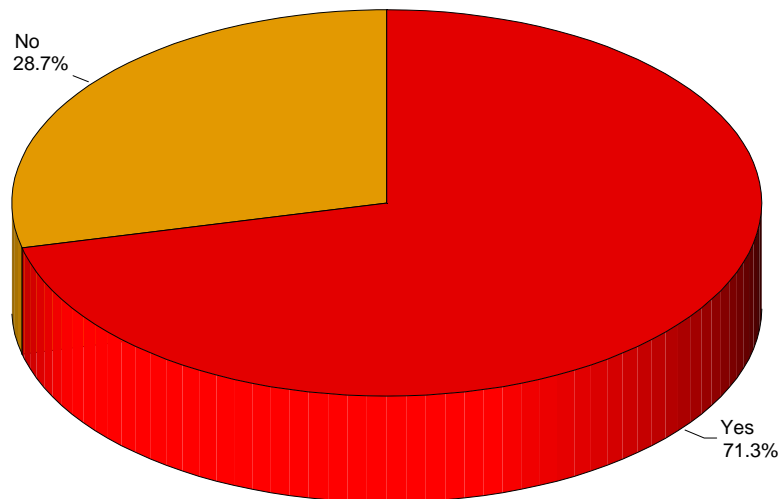
15.

Are you aware of the free service for the collection of bulky household items?



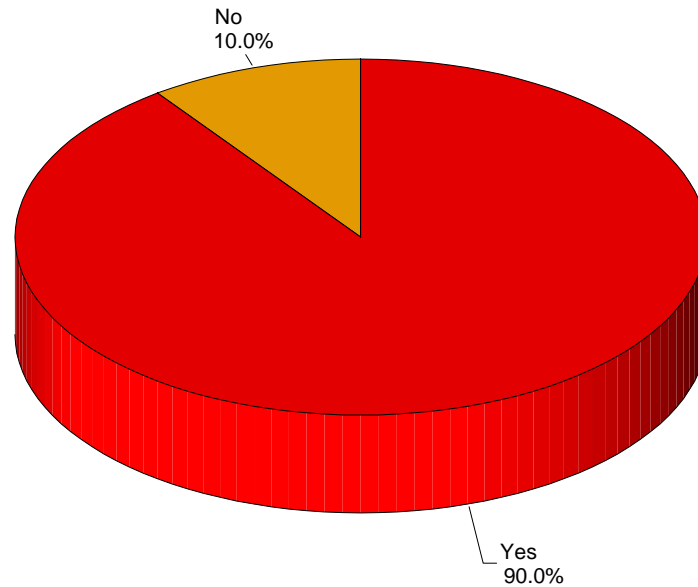
16.

Have you made use of the service in the last year?



17.

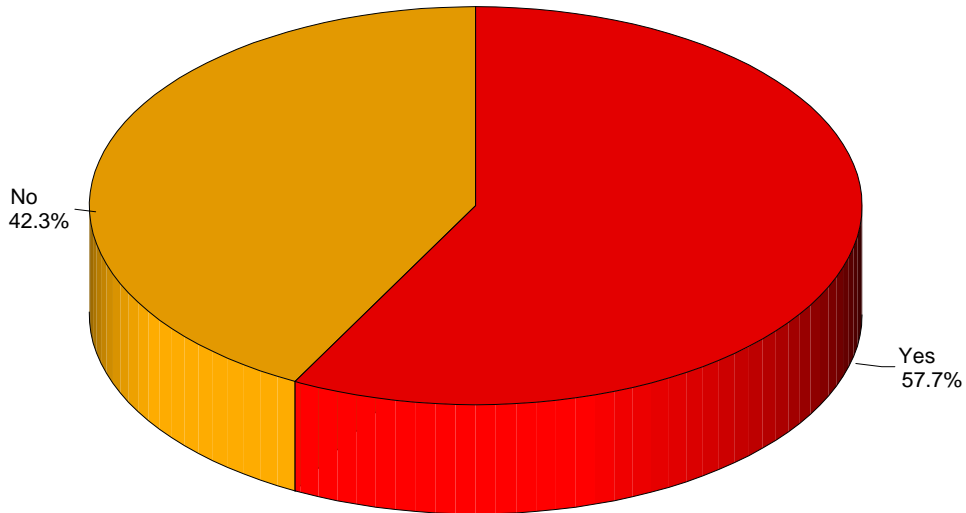
Was the bulky waste collection service satisfactory?



- 18.
- I LEFT OUT 2 ITEMS, A FOLDING BED AND A SPINDRYER - HOWEVER ONLY THE SPINDRYER WAS COLLECTED. ALSO THERE IS A LOT OF OLD CARDBOARD LEFT WHERE THE WHEELIEBIN IS STANDING.
 - ARRANGEMENTS WHICH WERE MADE WERE NOT ADHERED TO.
 - I WAS TOLD WHEN IT WOULD BE COLLECTED, IN FACT IT WAS OVER A WEEK LATER BEFORE IT WAS EVENTUALLY TAKEN AWAY AND ONLY THEN AFTER A NUMBER OF PHONE CALLS.
 - BY PICKING UP THE REFUSE ON THE DATE AND NOT LEAVING IT OUTSIDE UNTIL AN UNKNOWN DATE.
 - THE COLLECTOR OF THE GOODS WAS EXTREMELY BLASPHEMOUS, MANY NEIGHBOURS HEARD THE DISGRACEFUL LANGUAGE NEED AS HE HAD NOT BEEN GIVEN ACCURATE DIRECTIONS; ALLEGEDLY. THIS WAS REPORT TO BDC AT THE TIME.

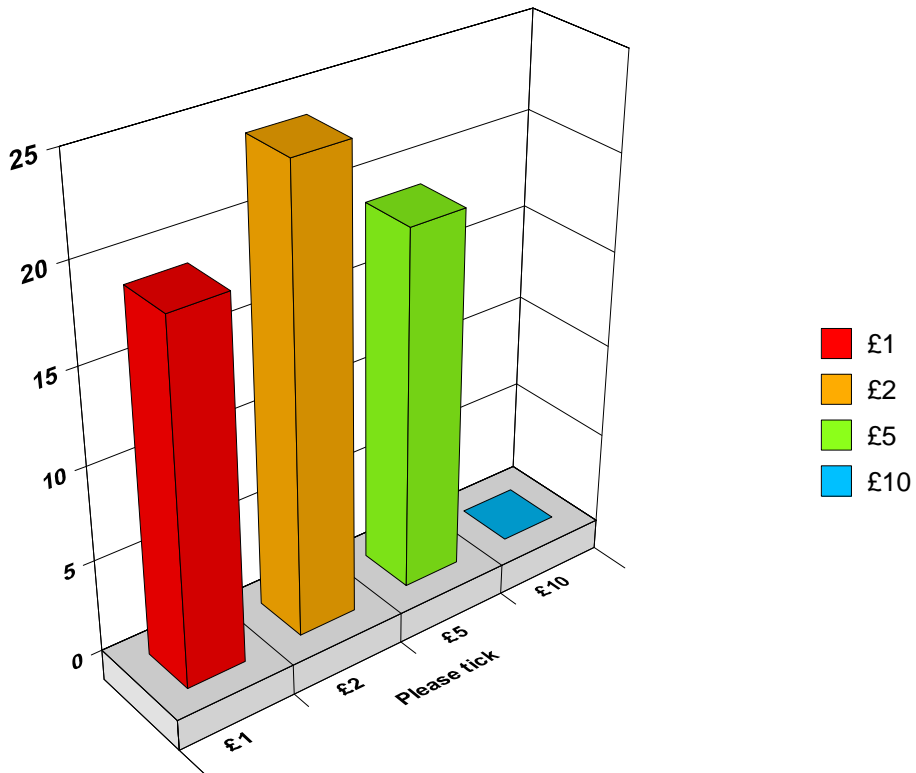
19.

If the Council introduced charges would you still make use of the service?



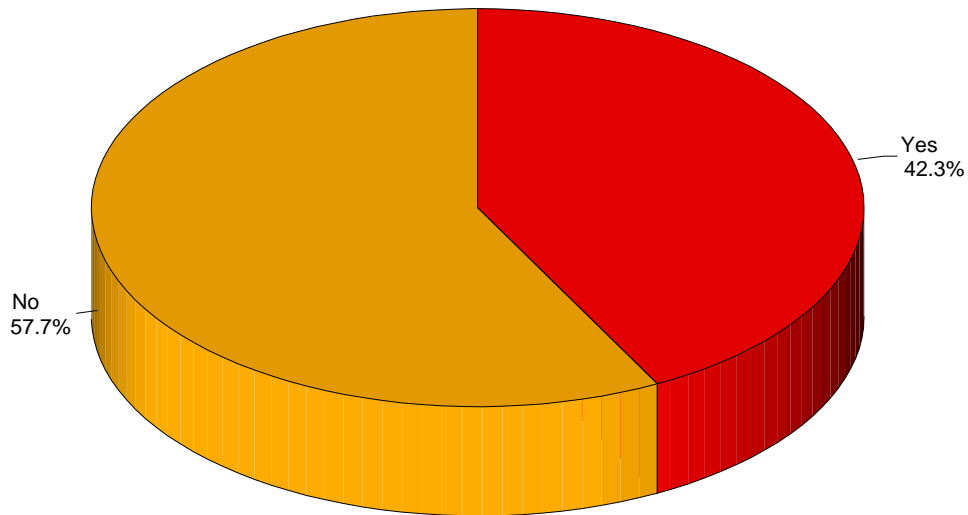
20.

What do you consider to be a reasonable charge for collection?



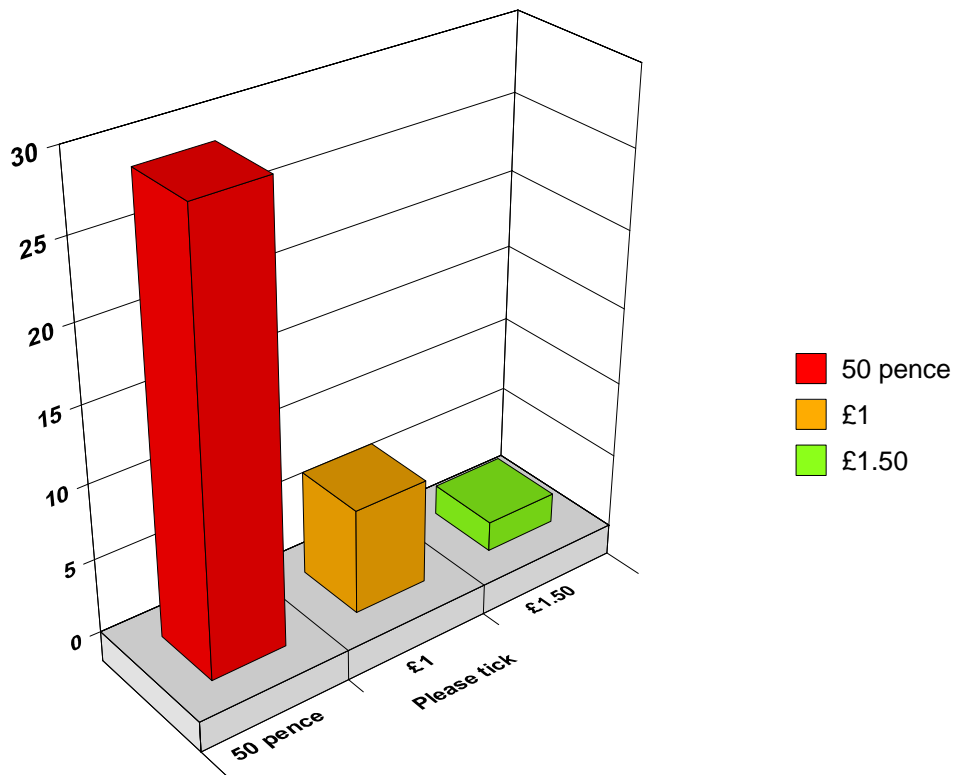
21.

If we offered a collection and disposal service for garden waste, for a fee would you use it?



22.

How much would you be prepared to pay for collection and disposal of a standard black dustbin bag?



- 23.
- OTHER COMMENT: MY REFUSE HAS NOT BEEN COLLECTED ON THE ALLOCATED DAY ON MORE THAN ONE OCCASION DUE TO STAFF HOLIDAY, THIS NEEDS TO BE ADDRESSED.
 - CARDBOARD BOXES - USUALLY HAVE TO BURN THEM - TOO MANY TO PUT IN PINK BAG.
 - NO, BUT INSTEAD OF THE PINK BAG PLEASE COULD WE HAVE A RECYCLING BIN?
 - OTHER COMMENT: THE REFUSE COLLECTION TEAM WHO COVER OUR AREA ARE ABSOLUTELY EXCELLENT.
 - OLD SINK UNIT AND KITCHEN CUPBOARD. MY SON WOULD TAKE IT IN HIS LANDROVER BUT CAN'T BECAUSE OF THE BARRIERS PUT UP.
 - COMMENTS ATTACHED.
 - I BELIEVE THAT MINE IS THE ONLY HOUSE IN SUDBURY NEVER TO HAVE BEEN PROVIDED WITH A PINK BAG - EVEN THOUGH NEIGHBOURS EACH SIDE ARE. WHY IS THIS? WHAT ARE THEY FOR. I AM A KEEN RECYCLER AND COMPOSTER AND WANT TO CONTRIBUTE TO CONSERVATION.
 - THE PINK BAG IS NOT BIG ENOUGH FOR A WEEKS WORTH OF RECYCLABLE WASTE, SEPARATE BINS SHOULD BE PROVIDED FOR THE DIFFERENT MATERIALS. I END UP HAVING TO PUT A LOT OF RECYCLABLE WASTE IN THE WHEELIE BIN AND THERE ARE ONLY 2 ADULTS IN OUR HOUSEHOLD.
 - YES, BULKY ITEMS WITH NO ACCESS TO TRANSPORT.
 - TWO SHEDS IN BACK GARDEN, ASSORTED RUBBISH IN THE LOFT. LEFT BY THE PREVIOUS OWNER. WE HAVE BEEN WAITING AROUND FOUR WEEKS FOR IT TO BE REMOVED.
 - IN THE PAST (WHEN 3 SONS IN NAPPIES AT VARIOUS TIMES) FELT BAD ABOUT DISPOSABLE NAPPIES.
 - IT WOULD BE GOOD IF YOU COULD PROVIDE A COLLECTION SERVICE FOR PART-USED/OLD CONTAINERS OF LIQUIDS/POWDERS/SPRAYS OF CHEMICALS THAT SHOULD NOT BE DISCARDED THROUGH NORMAL WASTE COLLECTION - EG. PESTICIDES, CLEANERS, SOLVENTS, POLISH, GREASES, OILS - BECAUSE THEY COULD BE HARMFUL. I WOULD HAPPILY PAY SAY £2 FOR SUCH A COLLECTION ONCE A MONTH, MORE SECURE IN THE KNOWLEDGE THAT THEY WOULD NOT END UP HARMING THE ENVIRONMENT.
 - RUBBLE.
 - SEE ATTACHEMENT.
 - BECAUSE OF THE AMOUNT OF TREES IN THE GARDEN A GREAT DEAL OF PRUNING IS NECESSARY, LEAVING US WITH LARGE QUANTITIES OF FOLIAGE WHICH WOULD NOT FIT INTO A STANDARD BLACK DUSTBIN BAG, THEREFORE WE HAVE TO BURN THEM WHICH I DO NOT LIKE DOING.
 - NONE.
 - BROKEN, RUSTY WHEELBARROWS ETC.
 - REMOVE BARRIER?? REAL OBSTACLE TO PEOPLE CARRIER USERS
 - I DO NOT THINK THERE SHOULD BE A CHARGE AS WE PAY ENOUGH IN COUNCIL TAX ALREADY.
 - GLASS BOTTLES - IS THERE ANY PLAN TO COLLECT THESE FROM HOUSES?

- RECENTLY HAD A LOT OF CROCKERY - I WAS CONCERNED ABOUT PUTTING IT IN THE WHEELIE BIN. I WAS UNABLE TO RECYCLE IT BECAUSE IT WAS NOT GLASS. IN THE END I BOXED IT UP AND TOOK IT TO THE LOCAL REFUSE SITE. RE: OPINION OF THE STANDARD OF YOUR WEEKLY REFUSE COLLECTION - THE ONLY PROBLEM I HAVE IS THE WHEELIE BIN BEING LEFT RIGHT IN THE MIDDLE OF THE DRIVE. IT WOULD BE SO HELPFUL IF IT WAS TAKEN JUST 3 FEET FURTHER AND PLACED BACK ON THE CONCRETE SLABS WHERE IT CAME FROM.
- GLASS BOTTLES - IS THERE ANY PLAN TO COLLECT THESE FROM HOUSES?