

EQUALITY IMPACT ASSESSMENT

THE STAGE ONE ASSESSMENT FORM - the initial screening process

SERVICE, POLICY OR FUNCTION BEING ASSESSED:

REACTIVE AND PLANNED MAINTENANCE WORK TO THE COUNCIL'S HOUSING STOCK

DESCRIPTION OF SERVICE, POLICY OR FUNCTION: (e.g. main purpose, users or beneficiaries etc)

Services provided:

1. Reactive repairs, including statutory obligations under the 'Right to Repair' regulations
2. Reactive repairs to void properties
3. The servicing, repair and maintenance of appliances, including all statutory obligations
4. Cyclical repairs e.g. painting
5. Planned renewal of major components e.g. kitchens, bathrooms, windows, roofs
6. Major refurbishment works to individual properties or groups of properties
7. Estate improvements

Please indicate if it is an existing area of service or a new area/project: Existing service area

Target Equality Group <i>(see guidance note 2 for details)</i>	Does it have a Positive Impact If yes, please explain how <i>(see guidance note 6 for details)</i>	Does it have a Neutral Impact If yes, please explain how <i>(see guidance note 9 for details)</i>	Does it have a Negative Impact If yes please explain how, indicate if it is legal and whether or not it is intended. <i>(see guidance note 7 for details)</i>	If it has a negative impact, is the level of this impact high or low? <i>(see guidance note 10 for details)</i>
Age	YES: <ul style="list-style-type: none"> • The Council's Customer Access teams are trained to obtain early relevant information on a tenant's age and circumstances. This therefore identifies our elderly tenants in particular, thus ensuring that staff are careful and patient in seeking information, gaining • The Council provides an enhanced response time for the repair and maintenance requirements of vulnerable/elderly residents. • The Council ensures that contracts for the replacement of major components to elderly residents properties is undertaken during the summer months 	Little is known about the specific housing repairs and planned maintenance requirements of young people, and therefore it is difficult to assess whether the service has a negative or a positive impact on this group	No identified impact	N/A
Belief or faith	No identified impact	There is no evidence to assess whether these services have any impact on the belief/faith of our tenants	No identified impact	N/A

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Disability	Yes: Disabled adaptations are carried out for our council tenants as part of our statutory obligation once a referral is received for Social Services	No identified impact	No identified impact	N/A
Sexual Orientation	No identified impact	There is no evidence to assess whether these services have any impact on the sexual orientation of our tenants	No identified impact	N/A
Gender	No identified impact	There is no evidence to assess whether these services have any impact on the gender of our tenants	No identified impact	N/A
Race	No identified impact	There is no evidence to assess whether these services have any racial impact on our tenants	No identified impact	N/A

PLEASE ANSWER THE FOLLOWING QUESTIONS IF ANY AREAS HAVE BEEN IDENTIFIED WITH LOW LEVEL NEGATIVE IMPACT

IS THE IMPACT LIKELY TO CHANGE OVER TIME?

Yes No **NO**

IF YES, HOW WILL THE IMPACT CHANGE?

WHAT CAN YOU DO TO MINIMISE OR REMOVE ANY *UNINTENDED* NEGATIVE IMPACT?

HOW COULD YOU MONITOR THIS WORK?

This is already monitored by daily and periodic satisfaction surveys

IF YOU HAVE IDENTIFIED ANY AREAS WHERE THE LEVEL OF NEGATIVE IMPACT IS HIGH PLEASE REFER TO YOUR HEAD OF SERVICE PRIOR TO COMPLETING A STAGE TWO ASSESSMENT FORM

Signed: Ben Hancock (other team members - Ryan Jones, Steve Clarke)

Date: 1st September 2008