

BABERGH DISTRICT COUNCIL

FROM: Head Of Corporate Services

REPORT NUMBER **F170**

TO: Overview and Scrutiny (Stewardship)
Committee and Overview and Scrutiny
(Community Services) Committee

DATE OF MEETING 30 January 2007
6 February 2007

2005/06 NATIONAL PERFORMANCE INDICATOR COMPARISONS

1. SUMMARY

1.1 The Audit Commission has published the 2005/06 Best Value Performance Indicator (BVPI) figures for English authorities. This report uses those figures to show whether our performance is improving during this period when compared to others.

2. RECOMMENDATION

2.1 That the Committee scrutinises the performance information contained within this report and associated appendix, and determines whether any further action is required.

The Committee is able to resolve this matter.

3. FINANCIAL IMPLICATIONS

3.1 There are no direct financial implications.

4. KEY INFORMATION

4.1 Every year the Audit Commission publishes how English authorities have performed on the statutory BVPIs. This allows us to determine whether our performance is improving when compared to others and to set challenging targets for the oncoming year which, if achieved, will drive continuous improvement.

4.2 The data is set out in quartiles and averages have also been calculated.

4.3 Babergh's data and position for 2005/06 is set out at **Appendix A** and a summary is shown below. As the number of BVPIs changes from year to year, the percentages in each quartile have been calculated to show the overall trends.

Quartile Position	2003/04 %	2004/05 %	2005/06 %	2004/05 Number
Top quartile	40%	42%	49%	34
2 nd quartile	18%	19%	20%	14
3 rd quartile	21%	22%	15%	11
Bottom quartile	21%	17%	16%	9
Better than average	58%	66%	71%	48(of)68

4.4 The above table shows that there has been a continuous improvement over the past three years. The proportion of BVPIs in the top and second quartiles has increased each year since 2003/04. At the end of 2005/06, 49% of BVPIs were in the top quartile and a further 20% of BVPIs were above the median. The proportion in the bottom quartile had reduced by 5% since 2003/04

5. **APPENDIX**

Appendix A – Babergh vs All England Quartiles for the 2005/06 Best Value Performance Indicators

6. **BACKGROUND PAPERS REFERRED TO**

None.

CONTACT: Julian Brown, Performance Review Officer

DIRECT LINE: 01473 826674

2005/06 Comparison Data

BVPI	Description	Babergh 05/06 actual	2005/06 All England figures				Babergh Quartile Position 05/06	Better than average?
			TQ	Median	BQ	Average		
CORPORATE SERVICES								
2a	The level of the Equality Standard for Local Government to which the authority conforms	1	2	1	1	2	2Q	No
2b	The duty to promote race checklist score	63	79	63	53	63	2Q	Yes
8	The percentage of Invoices for commercial goods or services paid on time	98.5%	96.71%	93.45%	89.24%	92.05%	TQ	Yes
9	The % of Council Tax collected in the year	98.79%	98.40%	97.61%	96.39%	97.15%	TQ	Yes
10	The % of Non Domestic Rates collected in the year	99.08%	99.26%	98.81%	98.10%	98.57%	2Q	Yes
11a	The % of top 5% earners that are women	21.43%	42.58%	32.00%	22.22%	31.81%	BQ	No
11b	The % of top 5% earners that are from ethnic minorities	0.00%	4.33%	1.50%	0.00%	3.33%	BQ	No
12	The average number of days sick per member of staff	8.44 days	8.34 days	9.52 days	10.94 days	9.6 days	2Q	Yes
14	The % of staff retiring early as a % of the total workforce	0.00%	0.17%	0.43%	0.78%	0.57%	TQ	Yes
15	The % of people retiring on the grounds of ill health as a % of the total workforce	0.00%	0.10%	0.23%	0.37%	0.28%	TQ	Yes
16a	The % of staff with disabilities	6.94%	3.86%	2.73%	1.86%	n/a	Contextual	n/a
16b	Percentage of economically active disabled community population	11.48%	n/a	n/a	n/a	n/a	Contextual	n/a
16x	16a/16b	60.45%	32.17%	20.69%	13.39%	26.67%	TQ	Yes
17a	The % of Staff from ethnic minorities	0.6%	4.8%	1.8%	0.9%	n/a	Contextual	n/a
17b	Percentage of economically active minority ethnic community population	1.2%	n/a	n/a	n/a	n/a	Contextual	n/a
17x	17a/17b	50.00%	100.00%	72.84%	50.93%	81.53%	BQ	No
156	The % of authority Buildings open to the public in which all facilities are suitable for people with disabilities	100%	84.70%	66.67%	44.66%	63.11%	TQ	Yes
157	The number of types of interaction delivered electronically as a % of the interactions that are legally permissible for electronic delivery	100%	100%	99.55%	96.99%	97.11%	TQ	Yes

BVPI	Description	Babergh 05/06 actual	2005/06 All England figures				Babergh Quartile Position 05/06	Better than average?
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HOUSING								
63	Energy Efficiency of local housing stock	62	69	67	63	66	BQ	No
64	Private dwellings - returned to occupation	5	77	27	7	74	BQ	No
66a	Proportion of Rent collected	98.84%	98.59%	97.75%	97.07%	97.16%	TQ	Yes
66b	Rent collection and arrears recovery: % of tenants with more than 7 weeks rent arrears	1.25%	4.12%	5.96%	8.53%	7.11%	TQ	Yes
66c	Rent collection and arrears recovery: % of tenants who have had notices seeking possession served.	4.45%	17.06%	27.25%	35.28%	28.06%	TQ	Yes
74a	Tenant satisfaction - overall service with landlord	87.00%	84.00%	79.00%	74.00%	78.09%	TQ	Yes
75a	Tenant satisfaction with opportunities for participation	73.00%	69.00%	63.50%	58.00%	62.99%	TQ	Yes
164	Does the Authority follow the CRE code of practice & Good Practice Standards and the Good Standard Practice for social landlords?	Yes	Yes	Yes	No	75%	TQ	Yes
183a	Average length of stay in bed & breakfast in weeks	2.57 weeks	1.00 weeks	3.00 weeks	4.27 weeks	2.99 weeks	2Q	Yes
183b	Average length of stay in hostels	39.67	0.00	6.71	17.00	10.89	BQ	No
203	% change in number of families in temporary accommodation	-6.41	-15.84	0.16	19.27	4	2Q	Yes
202	Number of rough sleepers	0	0	2	5	6.71	TQ	Yes
184a	Local authority homes which were non-decent at beginning of the year	15	16	30	47	32	TQ	Yes
184b	Change in proportion of non-decent homes in the year	31.8	28.3	13.9	3.4	20.9	TQ	Yes
BENEFITS								
76a	Number of claimants visited per 1000 caseload	233.28	318.54	241.10	198.21	n/a	Contextual	Contextual
76b	Number of fraud investigators per 1000 caseload	0.37	0.24	0.32	0.40	n/a	Contextual	Contextual
76c	Number of fraud investigations per 1000 caseload	39.43	55.19	38.57	25.02	n/a	Contextual	Contextual
76d	No. of prosecutions & sanctions per 1000 caseload	9.77	7.25	4.40	3.05	n/a	Contextual	Contextual
78a	The average time taken to process new claims in days	26.3	26.4	32.0	39.1	34.5	TQ	Yes
78b	The average time taken to process a change in circumstances in days	11.9	9.1	13.5	18.8	15.2	2Q	Yes
79a	The % of cases processed correctly	99.20%	99.00%	98.20%	96.60%	97.47%	TQ	Yes

79b i	% of overpayments recovered against % deemed recoverable	103.19%	79.39%	70.01%	58.98%	69.53%	TQ	Yes
BVPI	Description	Babergh 05/06 actual	2005/06 All England figures				Babergh Quartile Position 05/06	Better than average?
			TQ	Median	BQ	Average		
79b ii	% of overpayments recovered against % overpayment debt outstanding at beginning of year, plus overpayments identified during year	42.16%	39.69%	32.75%	27.35%	33.66%	TQ	Yes
79b iii	Housing Benefits overpayments written off as a percentage of the total overpayment debt outstanding at beginning of year, plus overpayments identified during year.	4.37%	2.59%	4.40%	7.10%	6.06%	2Q	Yes
ENVIRONMENT								
199a	Local Street and Environmental cleanliness(litter) - proportion that falls below acceptable level	16	8.8	14.0	21.0	15.3	3Q	No
199b	Local Street and Environmental cleanliness(graffiti)	2	1	2	6	4	2Q	Yes
199c	Local Street and Environmental cleanliness(fly posting)	1	0	1	2	1	2Q	Yes
82a i	The % of total tonnage of waste arising which has been recycled	26.85%	20.87%	17.14%	14.22%	17.62%	TQ	Yes
82a ii	Tonnage of waste arising which has been recycled	9183.04	15126.10	9350.12	6086.27	16736.66	3Q	No
82b i	The % of total tonnage of waste arising which has been sent for composting	6.45%	13.05%	7.92%	3.54%	8.95%	3Q	No
82b ii	Tonnage of waste arising which has been sent for composting	2204.83	8770.30	4792.75	1802.60	9187.50	3Q	No
84a	Number of Kilograms of household waste collected per head	403.1	393.60	433.8	478.5	438.4	2Q	Yes
84b	Household waste collection %change per head of pop'n	1.32%	-3.74%	-1.44%	1.31%	-0.99%	BQ	No
86	Cost of waste collection per household	32.50	39.48	45.57	52.42	47.71	TQ	Yes
91a	Population served by kerbside recyclables (1recyclable)	100.0	100.0	98.9	93.5	94.6	TQ	Yes
91b	Population served by kerbside recyclables (2 recyclable)	100.0	100.0	97.6	90.1	90.8	TQ	Yes
216 a	No. of "sites of potential concern" with respect to land contamination	512	1428	724	325	Contextual	Contextual	Contextual
216 b	% of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary	5%	9%	3%	1%	11%	2Q	No
217	Percentage of population control improvements to existing installations completed on time	100%	100%	94%	83%	85%	TQ	Yes

218 a	% of abandoned vehicles investigated within 24 hours	83.33%	96.64%	88.54%	73.00%	81.54%	3Q	Yes
218 b	% of abandoned vehicles removed within 24 hours	58.92%	95.00%	81.90%	61.11%	74.39%	BQ	No
BVPI	Description	Babergh 05/06 actual	2005/06 All England figures				Babergh Quartile Position 05/06	Better than average?
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PLANNING								
106	New homes on brown field sites	69.30%	96.47%	81.42%	62.43%	77.01%	3Q	No
109a	The % of major planning applications determined in 13 weeks	67.57%	74.90%	66.66%	57.08%	64.93%	2Q	Yes
109b	The % of minor planning applications determined in 8 weeks	69.76%	81.07%	75.00%	69.00%	74.23%	3Q	No
109c	The % of other planning applications determined in 8 weeks	83.86%	91.39%	87.80%	83.37%	86.49%	3Q	No
179	The % of standard searches carried out in 10 working days	48.48%	100.00%	99.96%	98.00%	95.44%	BQ	No
200a	Do you have a development Plan unexpired and under 5 years old?	Yes	Yes	Yes	Yes	97.23%	TQ	Yes
200b	Are there Proposals on deposit for alteration or a replacement plan within 3 years	No	Yes	Yes	No	65.16%	TQ	No
200c	Did you publish an annual monitoring report by 31/12 of the last year	Yes	Yes	Yes	Yes	100%	TQ	Yes
204	Planning Appeals	31.0	25	30.4	36.0	30.9	3Q	No
205	Quality of planning services checklist	94.4	94.5	94.0	83.3	89.8	2Q	Yes
ENVIRONMENTAL HEALTH								
166a	Score against an Environmental Health checklist	90	100.0	93.3	85.0	89.6	3Q	Yes
COMMUNITY SAFETY								
126a	The % of domestic burglaries per 1000 households	4.4%	6.4%	8.9%	13.7%	10.8%	TQ	Yes
127a	The % of Violent offences by a stranger per 1,000 pop'n	9.2%	12.4%	16.9%	22.8%	19.2%	TQ	Yes
127b	The % of violent offences in a public place stranger per 1000 population	0.1%	0.3%	0.5%	1.3%	1.4%	TQ	Yes
128a	The % of vehicle crimes per 1,000 pop'n	7.1%	7.3%	9.7%	14.6%	11.5%	TQ	Yes
174	The % of racial incidents reported to the local authority per 100,000 pop'n	1.2%	0%	4.2%	44.7%	n/a	Contextual	Contextual
175	The % of racial incidents resulting in further action	100%	100%	100%	100%	94.7%	TQ	Yes
225	Actions against domestic violence checklist	63	72.7	63.6	45	58	3Q	Yes

COMMUNITY LEGAL SERVICES

226 a	Advice and Guidance Services:- total expenditure (external organizations)	48851	365157	151258	61030	n/a	Contextual	Contextual
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BVPI	Description	Babergh 05/06 actual	2005/06 All England figures				Babergh Quartile Position 05/06	Better than average?
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226 b	% of money spent on advice and guidance services: CSL quality mark	100%	100.00%	81.90%	50.38%	69.43%	TQ	Yes
226c	Total amount spent on advice and guidance direct provision	32170	588688	263667	50810	n/a	Contextual	Contextual

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