



Babergh District Council

PUBLIC CONSULTATION 2003

| | |
|------------------------------|----|
| Questionnaires circulated | |
| Number of Responses received | 18 |
| Response Rate: | |

Questionnaires were handed out “on the street” during the week commencing 22nd July 2003. Surveys were carried out in the parishes of Sudbury, Lavenham, Holbrook and Hadleigh.

The findings of the consultation are:-

This consultation was carried out at:- Lavenham

1. **Is Babergh contributing to making the area a better place to live and work for everyone?**

| | |
|--|-----------|
| Absolute Respondents | |
| Base | 18 |
| Is Babergh contributing to making the area... | |
| Yes | 13 |
| No | 1 |
| Don't know | 4 |

2. **Does Babergh provide its services efficiently and effectively?**

| | |
|--|-----------|
| Absolute Respondents | |
| Base | 18 |
| Does Babergh provide its services efficien... | |
| Yes | 15 |
| No | 3 |
| Don't know | - |

If no, which services are not provided efficiently and effectively

- Road sweeping

Council services are paid for by Government grant, charges and Council Tax. The level of Government grant is fixed by the Government.

3. Do you think that services used only by some residents, such as leisure and car parking, should be paid for by charges on those users, by Council Tax on all residents, or a combination of both?

| | |
|---|----|
| Absolute Respondents | |
| Base | 18 |
| Council services are paid for by Governmen... | |
| Charges on those users? | 2 |
| Council Tax on all residents? | 10 |
| Combination of both? | 6 |

4. Your Council Tax bill covers the services provided by Suffolk County Council, Babergh District Council, Suffolk Police Authority and your Parish/Town Council. What percentage do you consider Babergh services account for?

| | |
|---|----|
| Absolute Respondents | |
| Base | 17 |
| Your Council Tax bill covers the services ... | |
| 10% of that bill? | 7 |
| 20% of that bill? | 5 |
| 30% of that bill? | 3 |
| More than 30% of that bill? | 2 |

5. Bearing in mind that just to maintain services at their current level could result in Babergh's Council Tax increase being more than the rate of inflation would you want the Council to:-

| | |
|--|----|
| Absolute Respondents | |
| Base | 17 |
| Bearing in mind that just to maintain serv... | |
| Reduce services to keep the increase to the rate of inflation? | 3 |
| Maintain services at their current level? | 10 |
| Make some improvements to services? | 4 |

6. I will now go through a list of some of the areas on which Babergh spend money. Please tell me whether you think that the Council should spend more, the same or less in these areas:-

| | |
|--|-----------|
| Absolute Respondents | |
| Base | 18 |
| Village facilities, including shops | |
| More | 6 |
| Same | 11 |
| Less | 1 |

| | |
|--|-----------|
| Absolute Respondents | |
| Base | 18 |
| Facilities and opportunities for young people | |
| More | 9 |
| Same | 9 |
| Less | - |

| | |
|--|-----------|
| Absolute Respondents | |
| Base | 18 |
| Facilities and opportunities for older people | |
| More | 8 |
| Same | 10 |
| Less | - |

| | |
|-----------------------------|-----------|
| Absolute Respondents | |
| Base | 18 |
| Community safety | |
| More | 4 |
| Same | 14 |
| Less | - |

| | |
|---------------------------------|-----------|
| Absolute Respondents | |
| Base | 18 |
| Employment opportunities | |
| More | 7 |
| Same | 10 |
| Less | 1 |

| | |
|-----------------------------|-----------|
| Absolute Respondents | |
| Base | 18 |
| Leisure facilities | |
| More | 7 |
| Same | 9 |
| Less | 2 |

| | |
|--|-----------|
| Absolute Respondents | |
| Base | 18 |
| Refuse collection and recycling | |
| More | 1 |
| Same | 14 |
| Less | 3 |

| | |
|-----------------------------|-----------|
| Absolute Respondents | |
| Base | 18 |
| Affordable housing | |
| More | 15 |
| Same | 2 |
| Less | 1 |

| | |
|---|-----------|
| Absolute Respondents | |
| Base | 17 |
| Local environment and conservation | |
| More | 6 |
| Same | 10 |
| Less | 1 |

| | |
|---|-----------|
| Absolute Respondents | |
| Base | 17 |
| Local environment and conservation | |
| More | 6 |
| Same | 10 |
| Less | 1 |

7. Are there any areas that you would like to suggest that more, the same, or less should be spent?

MORE to be spent on:

- Better forward planning on schemes
- Schools
- Hospitals
- Police

The SAME to be spent on:

- Nil responses

LESS to be spent on:

- Nil responses

8. Are there any other comments that you would like to make about Babergh and its services?

- Affordable housing - i.e. Prefabs?
- Object to extra charges for Garden Refuse
- Parking Hadleigh – don't use car parks
- Volume and speed of traffic
- Pavements outside the Co-op very dangerous - needs some rails at bottom of steps
- Better signing for Lavenham ie. The Guildhall - TIC - Black with gold lose out because of this
- Adequate policy - arson attacks
- Facilities for young people are available but nobody around to oversee them
- Buses breaking up village roads and not used much
- Bins making villages unsightly and not good for tourism
- Blue bin queries - what happens in school holidays when homes have more refuse?
- Young to be able to work and stay in the community
- More facilities for young people
- Lack of care homes and carers
- Education - too much Government interference
- Hospitals - too many people pushing pens. Lack of care homes and carers

29 July 2003