

## **BABERGH DISTRICT COUNCIL**

### **BABERGH MATTERS 2003 – YOUR VIEWS ANALYSIS**

Questionnaires circulated	36,824
Questionnaires returned	4,201
Response rate	11.2%

Listed below are the results based on the number of respondents to each question.

#### **Q1 What is your age?**

<b>Base</b>	<b>4201</b>
	<b>100%</b>
10 – 19	12 0.3%
20 – 39	514 12.2%
40 – 59	1418 33.8%
60 – 79	1838 43.8%
80 +	398 9.5%

#### **Q2 In which Parish/Town do you live?**

<b>Parish</b>	<b>No.</b>	<b>Parish</b>	<b>No.</b>
<b>Base</b>	<b>4201</b>		<b>100%</b>
Acton	90 2.14%	Kersey	24 0.57%
Aldham	17 0.4%	Kettlebaston	6 0.14%
Alpheton	17 0.4%	Lavenham	118 2.8%
Arwarton	7 0.16%	Lawshall	40 0.95%
Assington	16 0.38%	Layham	33 0.79%
Belstead	9 0.21%	Leavenheath	48 1.14%
Bentley	41 0.98%	Lindsey	5 0.12%
Bildeston	55 1.31%	Long Melford	179 4.26%
Boxford	72 1.71%	Milden	8 0.19%
Boxted	2 0.05%	Monks Eleigh	33 0.79%
Brantham	107 2.6%	Nayland with Wissington/ Stoke by Nayland	59 1.4%
Brent Eleigh	10 0.24%	NedgindTye/ Naughton	18 0.43%

Parish	No.	Parish	No.
Brettenham	12 0.29%	Newton	21 0.5%
Brookwood	1 0.02%	Pin Mill	2 0.05%
Bures St Mary	43 1.02%	Pinebrook	4 0.95%
Burstall	11 0.26%	Pinewood	103 2.45%
Bury St Edmunds	4 0.95%	Polstead	40 0.95%
Capel St Mary	137 3.26%	Preston St Mary	9 0.21%
Chattisham	6 0.14%	Raydon	25 0.6%
Chelmondiston	46 1.09%	Samford	1 0.02%
Chelsworth	9 0.21%	Semer	7 0.16%
Chilton	20 0.48%	Shelley	3 0.07%
Cockfield	32 0.76%	Shimpling	19 0.45%
Colchester	3 0.71%	Shotley	108 2.57%
Copdock	56 1.33%	Somerton	4 0.95%
Cornard	308 7.33%	Sproughton	74 1.76%
East Bergholt	107 2.55%	Stanstead	21 0.5%
Edwardstone	21 0.5%	Stratford St Mary	29 0.69%
Elmsett	38 0.9%	Stutton	35 0.83%
Freston	7 0.16%	Sudbury	663 15.8%
Glemsford	152 3.62%	Tattingstone	29 0.69%
Groton	9 0.21%	Thorington Park	2 0.05%
Hadleigh	393 9.35%	Thorpe Morieux	7 0.16%
Harkstead	15 0.36%	Waldingfield	108 2.57%
Hartest	29 0.69%	Wattisham	1 0.02%
Higham	6 0.14%	Wenham	8 0.19%
Hintlesham	33 0.79%	Whatfield	14 0.33%
Hitcham	32 0.76%	Wherstead	11 0.26%
Holbrook	74 1.76%	Woolverstone	5 0.12%
Holton St Mary	11 0.26%	No address given	16 0.38%
Ipswich	53 1.26%	No reply	187 4.45%

## **BABERGH'S SERVICES**

### **Q3 Does Babergh provide its services efficiently and effectively?**

<b>Base</b>	<b>4201 100%</b>
No reply	216 5.1%
Yes	2451 58.3%
No	934 22.2%
Don't know	606 14.4%

A parish breakdown for Questions 3 and 4a is attached as Appendix 1.

### **Q3a If no, which services are not provided effectively and why?**

- Abandoned car left for long time in dangerous place
- Street cleaning/refuse collection
- Most of the time I'd say yes, but repairs take month
- Refuse collection
- Money is wasted e.g. Sunday library opening
- Cutting the verge and sweeping road in my area
- Some parts of district don't have weekly collection
- Pavement for pedestrians. Lack of lights
- Refuse collection
- No street lights
- Road repairs
- Refuse Collection
- Refuse Collection
- Facilities for young people
- Road/pavement cleaning
- Refuse collection
- Waste Management
- Refuse
- No car park charges!
- Refuse
- Clearing of street rubbish
- Do not clean litter
- Street cleaning/refuse collection
- Street Cleaning/Public Conveniences
- Road cleaning, repairs to street lighting
- Only moved here recently
- Pavements not cleared of leaves
- Planning services, response to requests.
- Street cleaning
- Please could both bins be emptied weekly.
- Letters acknowledged but rarely followed up
- Waited ages for repairs. Cleaning of roads is poor.
- Road safety in Sproughton and street lights
- Refuse Collection
- C/Tax increases last year and services are less
- Too much emphasis and effort on political spin
- The planning department
- Refuse collection - both collected weekly
- COLLECTION OF LITTER FROM THE ROADS
- Road improvements-administration costs - work ethics
- LARGE PROJECTS BADLY MANAGED I.E. SEWERS,BRIDGE,ETC.
- POLICE RESPONSE
- WASTE DISPOSAL
- DUST BIN MEN
- AFFORDABLE HOUSING, HEALTH IMPROVEMENTS
- STREET LIGHTING AND STREET CLEANING
- FORTNIGHTLY COLLECTION OF BLACK BIN
- PLANNING PERSONNEL
- FORTNIGHTLY COLLECTIONS WILL NOT DO. APPALLING SERVICE
- REFUSE COLLECTION - TOO MANY DIRECTIVES
- CHECK PATHS FOR DISREPAIR & CLEAR LEAVES FOR SAFETY
- COULD IMPROVE
- MONEY WASTED UNNECESSARILY
- REFUSE COLLECTION
- HOSPITALS - NO A&E IN SUDBURY
- STOP WASTING MONEY REPAIRING THE MARKET HILL AREA
- POOR RECYCLING & REFUSE COLLECTION
- CHARGES GO UP VASTLY AHEAD OF INFLATION
- COLLECTION OF WHITE GOODS, FURNITURE ETC.
- VANDALISM - CRIME
- MAIN CONCERN IS HEALTH ASPECT OF REDUCING BIN COLLECTIONS
- CLEARING OF STREET LITTER & OPEN AREAS
- LACK OF BIN COLLECTION
- GENERAL OVERSTAFFING PERCIEVED
- WASTE & RECYCLING

- BLACK BINS SHOULD BE COLLECTED WEEKLY
- LITTER EVERYWHERE, RUBBISH DUMPED, UNHELPFUL STAFF
- REMOVAL & CONTROLLIN RUBBISH. A SENSIBLE QUESTIONNAIRE
- POLICING THE VILLAGE, REFUSE REMOVAL
- REFUSE
- NORMAL RUBBISH COLLECTION SHOULD BE WEEKLY
- WE ARE STILL WAITING FOR A BLUE BIN
- WSTE COLLECTION / POLICE
- FINANCIAL SERVICES
- STREET CLEANING. DOG WARDENS
- SPEND MONEY ON ESSENTIALS AND NOT THE 'NICETIES'
- SHAME WE HAVE TO PAY FOR PEST CONTROL
- GARDENS CUT FOR SOME AND NOT OTHERS
- NOT ENOUGH CAR PARKING FOR STAFF AT BDC
- ROADS AND PAVEMENTS
- BIN COLLECTIONS. STOP WASTING MONEY ON BABERGH MATTERS
- TOO MANY STAFF REQUIRED
- Only use refuse collection and planning
- Lack of free parking for Benton Street residents
- Refuse collections and car parking
- The dustbin should be collected weekly
- Road sweeping
- EVERYTHING
- Planning is very weak
- Street Cleaning
- Refuse collection
- Collection of black bins
- Refuse collection, street cleaning
- Waste Disposal. Waste of money on blue bins.
- Car Parking in area is not sufficient for needs
- Refuse collection
- Litter on path Springlands & Peoples Park disgusting
- Refuse Collection
- Collection of garden waste which has been paid for.
- Refuse Collection
- Why only rubbish collection every 2nd week.
- It Does. But Litter increasing in village.
- Dogs bins need emptying regularly
- Lack of affordable housing to rent
- Household waste should be collected weekly
- Not fortnightly
- Environmental never listen
- Don't know when we are getting blue bin!
- Road repairs, waste collection, public loos, recycling
- The present system is a health hazard - Refuse collection
- Emptying of household waste once a fortnight
- Black Bin - empty every week
- Not enough car parking spaces - local streets bad
- An increase of 235% in C Tax in 9 years
- Not enough info of financial breakdown to taxpayers
- Village bys v infrequent refuse fortnightly
- Litter Collection
- L A are not an efficient Work Force CC rates too high
- Black Bins need collecting weekly and garden rubbish
- Police
- Car Parking in Gaol Lane Sudbury
- Household Waste Disposal
- Surplus rubbish not removed when extra accumulated
- Refuse collect. each week. Concess Bus fares n/wide
- Rubbish collection we need in ONCE a week
- There is a lean towards St Ed Bury - village remote
- Lorries do less per mph than previously informed.
- Cost increasingly unreasonable
- Not cost effective. Refuse collection weekly Leisure
- House refuse should stay weekly. Paths clear leaves
- Pink bags not all seen by refuse centres in Sudbury
- Traffic Warden, Policing, Youth Work, Leisure, Roads
- Bin collections
- Waste collection
- Street Cleaning
- Transport
- Facilities for young people
- But . . . a weekly refuse collection
- Leisure ~ Kingfisher not used to full capacity
- More little patrols especially on common land, river
- Policing
- Rubbish collection. Street cleaning.
- Inadequate pedestrianisation / disabled
- Litter and bad road surfaces
- Brown bins for rubbish should be free
- Refuse collected weekly
- Weekly refuse collection. street cleaning.
- Poor policing in village
- House repairs
- Planning and conservation
- Bus service
- Black bin collection
- Refuse collection
- Reduce or eliminate information leaflets etc.
- Refuse collection on a f/nightly basis unacceptable
- Not enough cleaning of public areas, footpaths etc
- Street cleaning, more dog waste bins
- The streets are filthy
- Apart from refuse collections, what else is there?
- Tidying gardens at Steeds Meadow
- Street Cleaning
- Refuse, Lights, Roads, Parking, Planning
- Street cleaning, litter control, dog fouling
- Street cleaning, mostly leaves, holes in roads
- Refuse collection
- Police
- Policing
- We never see a road sweeper
- Council Tax
- Extra waste, Sandy Lane site poor
- All rubbish is picked up on time
- Pavement washing

- All we get is a bin collection for £100 a month
- Refuse collection
- Sort out car parking on roadsides
- Developing - property damage, nothing done yet
- Letter - answered by Geoff 1.12.03
- For the most part, the answers seem to be yes
- Help and advice on unsafe trees
- Policing
- The services we receive in the county are very few
- Provide basics - stop pc nonsense, political interference
- Do not have any public conveniences
- Refuse collection
- All planning should be done by dept - no contractors
- More policing - refuse collections - street cleaning
- So far . . . only lived here since July 03
- Street clean around the 3 schools and alleyways
- Street cleaning
- Fortnightly collect of degrade waste not good enough
- Street cleansing - take a look at Colchester
- Refuse collection/recycling/garden waste + road surfacing
- Planning Control
- Refuse collection
- But, litter bad in area, need more dogbins. glass recycling
- Refuse collection. dump sites not user friendly.
- Planning
- Improve inadequate street signs, street cleansing
- Refuse collections
- Bins! Pot holes. Access to village on Skates Hill
- Grass maintenance, hedge cutting, footpaths, travel
- Rubbish collections
- Street cleaning in Sudbury is very poor
- Road and drain cleansing. no lights.
- Waste disposal. environmental issues
- Refuse collection poor. street lights non existent
- Without inspection can't know. some don't work hard
- 90% of the time - grass cutting is never done well
- Twin bin scheme good idea, 2 week collect health hazard
- This question is unanswerable!
- Have just moved here
- Refuse collection / recycling
- Grey wheelie bins weekly
- We need our wheelie bin emptying weekly
- Black bin collected more often
- More regularly available policing.
- Household waste collection restored to weekly
- Too long for repairs - council housing
- Internal paths cleared wet leaves - hazardous to elderly
- Poor refuse collections / road conditions
- Uncleared volume of litter - town & meadows
- Refuse collection
- Young couples in old people flats / trees not cared
- Policing. area cleaning. public transport.
- ALL
- I have no way of knowing
- Planning, environmental / leisure
- Road maintenance
- Refuse collection / street cleaning
- Live on Bures/Assington Rd, 1 facility is refuse collection
- Only refuse collecting
- How can public possibly know how efficient you are?
- Refuse collections
- Refuse collections
- Should be able to put graded waste in bins
- Rubbish collection should be weekly
- Refuse collections and street cleaning
- Black wheelie bin refuse collection
- More organisation needed to empty filled bottle bank
- Street cleansing and refuse collections
- See attached letter : parking issues
- Impossible to answer - see note below
- Dustman efficient/ scant knowledge of other services
- Excess litter on footpaths and road edges
- As a Christian, I do not wish to be entered in draw
- Policing
- More litter patrols, common lanes/riverside meadows
- Leisure - kingfisher pool not fully utilised
- Street cleansing
- Weekly collection refuse / path clearance leaves etc
- Notes below - facilities for young people /very poor
- Pink bags not accepted by refuse centres Sudbury/Hadleigh
- Refuse collection
- Shame we now have to pay for pest control
- Street cleaning
- Waste collections - current system unhealthy
- Bins. They are always overflowing
- Emptying bins.Pin Mill carpark costs more to collect
- Street Cleaning. Slippery leaves, dangerous berries
- Rubbish collection we need it once a week.
- Surplus residual rubbish not removed
- Village buses very infrequent, no street lights
- Waste Disposal (Garden)
- Street Cleaning and Pavements
- Street Lighting/cleaning(grossly inadequate)no police
- Rubbish/Waste fortnightly collection not acceptable
- Litter collection from roads etc
- Blue Bin Collection
- But could do with a bit of further attention
- Contractors for central heating repairs very poor
- Road sweeping cleaning generally. Picking up litter
- Policing, Cleaning dog dirt and vandals
- Street Cleaning Leaves on footpath
- Rubbish & Garden collection
- All effectively provided but efficiency could be improved
- Revert to once a week rubbish collection service bad
- No police present in day nil at night
- Street Cleaning/Recycling/Refuse Collection

- Rubbish, garbage and recycling removal
- See question 5 which is the only one that matters
- Weekly refuse collection
- Too much litter especially York & Queens Road
- Refuse Collection /Street Cleaning
- Waste Collection & street cleaning
- Contractors not very good
- Rubbish can be 3 weeks old when collected
- Health Risk
- Drains
- Pink Bag Collection
- Sorry Cannot get out severely disabled
- Housing
- Poor pavements, roads. No cycle paths. No facilities child
- Refuse collection scheme. Upkeep of Hadleigh swim pool
- Road Management, Waste collection and police cover
- Evidence of waste everywhere
- Refuse collection needed weekly
- Refuse Collection
- Why 2 separate rubbish collections?
- No need for car parking machines in Hadleigh C. Park
- Street Cleaning leaves a lot to be desired
- Refuse Collection & Pavement clearing
- Household waste return to once a week
- Cycling Paths
- House refuse
- Refuse collection - having to pay for bins
- Wheelie bin collection should be once a week for both
- Refuse Collection/Street Lighting
- Refuse collection - cleaning l eaves etc from Footpath
- Street Cleaning and Public Conveniences
- Tree Management -pruning,grass cutting
- Removal of rubbish dumped outside of bins.
- Side streets lanes&pavements broken by heavy lorries
- Bin collection should be weekly not fortnightly
- Banks at Springlands. BDC unable to look after land
- Street cleaning in Uplands Rd to be improved
- Return to once weekly bin collection of rubbish
- Refuse Collection
- Mostly
- Refuse collection. Planning response
- At bottle banks need normal bins for bt containers
- Refuse Collection
- Road Cleaning (Bures) Street Lighting
- Need better road surface/footpaths. Litter in hedges
- Police presence
- Too much waste. Jobs being done twice
- poor contractors
- Refuse Collection
- Rubbish collection built up of too much waste
- Refuse collection weekly for both bins
- Housing Benefit
- Cleaning public f.paths checking str lights waste collection
- How can I judge if Babergh is efficient or not?
- No blue bins here no lights
- Refuse Collection
- Street Cleaning
- I believe that services are very mismanaged/out of control
- Collection of rubbish should be weekly
- Rubbish Collection
- Homeless. Dept not helpful/rude etc
- Police in Hadleigh town centre on a Fri/Sat evening
- Development Control
- No refuse collection for last 10 years!
- Huge rises in Council Tax with no improvement in service
- Refuse collection
- St. Cleaning/policing/garden refuse collection/council tax
- Street Cleaning & surfaces
- We feel somewha 'detached ' in Brantham
- Neither can the majority of CT payers
- Financial administration & accountability
- Not enough services for elderly - paint cans not collected
- More bins needed for refuse
- Refuse Collection reduced unnecessarily
- Planning takes too long
- We have received no more pink bags even though we have asked repeatedly
- Please stop heavy traffic coming through Sudbury town
- Bin needs emptying weekly
- ALL
- Poor P. Conveniences. Refuse service cut
- Household refuse collection (black weekly)
- Street Cleaning Paths/Drainage
- Highway maintenance / refuse collection
- Enforcement of parking times in market place
- Black bin collection should be weekly
- Only have refuse services, black bins week/blue 1 mt
- Listen to people. Pink bags worked no need for blue bins
- Roads are terrible
- Replace swimming pool/more parking spaces
- Would like rubbish collected weekly
- Planning (Control)
- Litter/street cleaning/paths etc.
- Traffic Calming
- Council not efficient- local services should be privatised
- Refuse Collection
- Most of them
- We want refuse collection weekly
- Street Cleaning/maintenance - Council tax banding info
- Blue bins still have not arrived
- The refuse collections and the street lighting maint
- Road Speed limits. footpath maintenance. Litter cleaning
- Room for improvement
- Not enough attention to maintenance of minor roads
- Responding to request by letter and phone

- Refuse Collection
- Housing repairs
- Only use refuse collection and planning both seem effective
- Would like better response on environmental issues
- No services provided
- Refuse collection / car parks
- Refuse should be collected each week. Street cleaning
- Bin Collection
- Our village can only afford 1 person to litter pick
- Recycling of garden waste removal at not cost
- Weekly rubbish collection
- Refuse disposal
- Refuse Collection
- Rubbish disposal is appalling. Fortnightly not enough
- Planning personnel
- Not cost effective refuse collection, go back to old
- Questions vehicles picking up pink bags & Blue bins
- Not enough information of finance breakdown is given
- Not enough car parking spaces so local streets crowd
- Complaint about council tax increases being 235.026%
- Don't know when we are getting blue bins
- Affordable housing, health improvement
- BDC should deal with correspondence more efficiently
- Refuse Collection
- Collection of black bins
- Bin collections
- The bins should be collected weekly
- Lack of free parking for Benton Street Residents
- Too much emphasis and effort on political spin
- Yes at a cost. Fall down on car parking in Hadleigh
- C.Tax costs more for less services. We seem to be forgotten
- Refuse collection
- Road safety in Sproughton and street lights
- Gate took 3 months to repair. Cleaning of roads poor
- Letters acknowledged but rarely followed-up.
- Road cleaning - Street lighting takes too long to me
- But not as helpful and efficient as they used to be
- Clearing of rubbish from streets especially fast food containers
- Implementation of recycling schemes poor
- Road Repairs
- Pavements - lack of lights in some alley ways
- Money wasted- Sunday library opening & advertising
- Street Cleaning and refuse collection
- Car parking at Council O. not sufficient/using Beaumont Way
- Roads & Pavements
- Gardens cut for some and not for others
- How can we measure
- Street cleaning and dog warden
- Financial Services
- We are still waiting for our blue bin
- Waste collection & policing
- Refuse
- Litter everywhere, rubbish dumped vermin - unhelpful
- Introduction of recycling was chaotic for 2 months
- Vandalism, crime more police. Scrap helicopter
- Charges go up vastly ahead of inflation
- Twin bin scheme - weekly collection please
- Twin bins good idea but need weekly collection
- Bins emptied fortnightly is disgusting we pay for a better service
- Refuse collection. Planning Enforcement
- Bin collection should be weekly esp. Summer
- We don't seem to have too many services
- Bins should be emptied weekly
- Road Sweeping & drain cleaning
- Refuse collection
- Refuse collection & Planning Matters
- Too many useless documents that are spin rather than dealt with
- Inspection of gardens at 1-5-3 Harpers Estate
- Bulky refuse collection is antiquated. Not user friendly
- Not enough knowledge to make a comment
- Do you need to open more hours - is it worth it?
- Refuse
- The fortnightly collection of rubbish is disgraceful
- Not sure of fortnightly rubbish collection for large items
- Could do much better
- Road infrastructure
- Social Services
- Refuse collection
- Back to basics - weekly rubbish collection please
- No bottle or paper bank in Nayland
- Street Cleaning/drain cleaning
- Refuse collection should be weekly
- Rubbish should be collected weekly
- How can one know - make savings on admin staff
- Cleaning roads and pavements
- Public Transport- Questionnaire writing waste of time
- This is too open-ended a question to be answered y/n
- Rubbish only collected every 2 weeks
- Waste collection , crime reduction and Kingfisher leisure pool
- St. Cleaning.Town seems to be full of litter esp w/e
- Weekly rubbish collection
- Street cleaning & overgrown hedges
- There is no visible concern for the ability to pay.
- Black bin waste collection
- Planning app matters seem to take a scandalously time
- Refuse collection not enough
- Return to weekly rubbish collection

- Refuse collection/revenue from parking pay for rubbish collection
- A mini bus service for the villages of Acton-Great W
- Feels services in villages minimal
- Do not know all of the services so do not know
- Street cleaning. Esp. by our path.
- Refuse collectors could be tidier.
- Twice weekly collection of rubbish not adequate
- Refuse
- Weekly bin collection
- Police
- We would like to keep Pink B. & weekly collection
- Refuse Collection
- Apart from planning application procedures
- Refuse collection should be weekly
- Refuse Collection
- Refuse Collection. Fortnightly not good
- Street Cleaning
- Bin collection should be weekly
- Street cleaning almost non-existent in Cordell Road
- Speed checks on cars using Head Lane as a race track
- The paths & Roads are not disabled friendly for buggy
- Management
- Street Cleaning
- Streets are dirty and litter everywhere
- Street Cleaning in Glemsford & ice & snow clearing
- Street lights in Glemsford useless
- Confusion over recycling-why no garden waste compost
- Bin Collection
- Refuse collection - its disgusting the money I pay.
- Not in rural areas-transport, leisure facilities.
- Rubbish collection
- Missed dustbins, street lights left unrepaired.
- Still a lack of consideration for disabilities in general
- Bins need weekly collection
- Tax rises and inflation
- Hospital - no emergency service in Sudbury.
- Council tax too high for services received
- Refuse collection
- Refuse collection too many directives.
- Garden Waste
- Street lighting could be better
- Street Cleaning an issue
- Refuse collection& public conveniences& Leisure pool
- Shawlands Est needs paths etc cleaning esp. Autumn
- Council tax too high for what we get in return.
- Road sweeping not efficient enough
- It is not possible to answer this question
- The litter in Springlands & People's park disgusting
- Refuse collection to be weekly
- Refuse Collection
- Weekly refuse collection. Planning dept. Garden ref.
- We have no means of measuring it
- Ensure that road side hedges are cut and mud cleared
- Rubbish collection weekly
- Refuse collection & street cleaning
- Refuse Collection
- Weekly refuse collection. Traffic
- Non recyclable waste collections
- Street parking by non-residents. Street cleaning
- Snow gritting up Stanstead Hill and beyond
- Street cleaning
- Rubbish collection-not at all sure when it is collected
- Streamline office staff so that cost are reduced
- Refuse collection. Street cleaning. Facilities for you
- Refuse collection. Policing. Road Repairs
- Crime
- Very satisfied with DSS
- Residual waste collection
- C. Tax over the rate of inflation
- Need better road maintenance and street lighting
- Waste disposal. Street Cleaning. Policing etc
- Communication & acceptance of peoples stated wishes
- Collection of garden waste previously free
- Street Cleaning
- More police on the beat C.T.V centres where needed
- Bin collection should be weekly for households
- Rubbish collection gone backward now 2 weekly
- Road Sweeping, grass cutting, litter picking.
- Green waste collection, objection to local planning
- Public waste and dog bins not emptied regularly
- Pink bags collected from Brundon are not recycled
- Refuse
- I would like black bins emptied every week
- Street cleaning is not done regularly
- Country road drainage
- Refuse collection
- Household refuse collection should be weekly
- Clean Streets, empty waste bins
- Planning Department
- Local policing: Brit Legion hut vandalised regularly
- Improve : refuse collection (only fortnightly)
- Improve waste collection in East Bergholt
- Would like weekly re-cycled & waste collections
- Waste collection system awful!
- Refuse collections
- However, refuse collections to be once a week
- Questions asked - not answered
- Planning and administration
- Building regulation approvals
- Q4 qualifies this response
- Rates increase - result of bin collection 2 weeks
- Street lighting, garden waste collection
- Planning too lenient - KFC & Macdonalds = BAD
- Improve = waste disposal and leisure facilities
- Refuse collection - see attached letter
- Improve : all waste collections weekly
- See Q 4.
- Refuse collection
- Refuse collection service
- Refuse and recycling collection service
- I found the planning dept inefficient
- Is money wasted on councillors perks??
- Waste collection: bins/large lorries damaging fences

- Present refuse collection service is a health risk
- Planning
- Bin emptying services and street cleaning
- Black bins
- Road works; weekly waste collections
- Awaiting decision of extra, or bigger bin
- Black waste bins emptied weekly
- Provide a bin for recyclable glass
- Planning conservation services seem to be undermanned
- Too much administration - planning slow
- Planning
- Street clean'g, lighting, condition of pavements etc
- Collection of all house refuse on same round.
- You do your best, but there's too much superfluity
- Improve waste collections - should be weekly
- Improve waste collection services to weekly
- Refuse collection - weekly
- Refuse collections
- Environmental services
- Reduce ridiculously expensive council taxes
- Street signs carry Ipswich BC logo - we are NOT Ipswich
- Too much administration - planning dept slow
- Improve rubbish collection, pink bags
- Improve garden waste collection
- Shotley peninsula has no facilities for young people
- Garden waste collection
- Improve refuse collections
- Not cost effective/council tax too high for service
- Not clear what should be provided bin collections
- No facilities for youngsters
- Refuse collections should be weekly
- Black bin should be collected weekly
- Parish Policing
- Refuse collections and street lighting
- All rubbish should be collected weekly
- Weekly refuse collections
- All refuse collections to be weekly
- Planning - too little early consultation
- More decent leisure/park facilities, clear dog mess
- Still waiting for the blue wheelie bin??
- Street cleaning
- Planning and building regs
- Look through 'Matters' why waste money
- Car parking poor/only 1 food shop
- Refuse collection
- Varied
- Street Cleaning (footpaths) non existent
- Fortnightly refuse collection not efficient or effective
- Being as we pay toward police one could walk about
- Street Cleaning Hadleigh Centre
- Swimming pool/ street cleaning very poor indeed
- Street Cleaning because cars always parked.
- Bus Services
- Street & pavement cleaning/litter/wheelie bins
- Rubbish collection. Street Sweeping. Too many office staff
- If we have another hot summer bins should be emptied weekly
- Pink bags should be weekly collected
- Collection of non-recyclable waste too infrequent
- Road Sweeping
- Building inspector - inspection not flexible at all
- Irrelevant to people living in Brantham
- All not cost effective
- Refuse/recycling collections
- Refuse collection unpractical
- Refuse collection I object to fortnightly collection
- Building control: Notices/signs etc.
- Refuse collection
- All of them
- Refuse collection
- Everything
- Refuse Collection
- Waste collection& Disposal/Str.lighting/parking
- Still have pink bags & weekly collection so Ok
- Parking & Street Lighting
- Refuse to be collected weekly/rebate for pensioners
- Cut waste & cut costs! Cost consistently above inflation
- Fortnightly refuse collection. Street cleaning
- Recycling & bin distribution
- Objection to flight path over Box Valley
- Policing & hedgerow clearing
- Would like bins emptied weekly
- Pink Bags
- Street cleaning refuse collection and car parking
- Transport - buses
- REFUSE COLLECTION!
- Recycling
- Street never cleaned planning permission easily obtained
- Just too expensive sack half the admin staff
- Keeping Stubbins Lane open - water flooding
- Do not think the environment is as clean as it should be
- Only see the bin men
- Mixed Views
- Street Cleaning
- Probably all
- How can anyone know.
- Refuse collection
- Refuse collection. Planning & development control
- Refuse collection inadequate. T.bin good
- Poor response to enquiries.
- We need weekly bin collections and you to listen to us
- Some hedges & grass cutting to be better standard
- Litter
- Tower Meadow recreation facilities
- Refuse collection for no recyclable waste fortnightly
- Rubbish coll. good. Street lighting not good
- Overall management of council expenditure
- MOST
- Other than refuse collection what other services ?
- Refuse Collection

- Street and pavement cleaning
- Cost too much
- Street lights in Tower Mill Lane
- Ineffective use of kerb stones in country lanes
- Other councils provide bins garden waste. Why not Babergh?
- Household waste centres not easy for old people
- Refuse Collection very poor
- Too costly
- Bad bus service by eastern counties
- Not enough car parking in Hadleigh
- Blue bins still not arrived
- Street Cleaning
- Twin bin scheme-some weeks normal rubbish not collect
- Would like green waste collected free - Brown Bin
- Refuse collection erratic. Election man. good
- Black bins need to be collected weekly
- Path sweeping. Refuse bin emptying
- Refuse collection. Policing-never see one
- Refuse collection at present not acceptable
- Refuse collection should be weekly
- Alternate waste collection not good enough
- No street lighting/cleaning/hedge or tree maintenance
- Overspending on ineffective road schemes/social services
- Waste collection. I normally clear up after they leave
- No maintenance. Allowing tenants to pull up fencing
- Street lighting and cleaning
- Refuse collection should be weekly
- Wheelie bin and road maintenance
- No blue bin yet-so will be no
- Street cleaning before 0800 ensures most kerbs are clean
- Litter on roads and street
- Trees-endangering property & Pensioners.
- Health care not customer friendly
- All rise in council tax should not exceed inflation
- Refuse collection weekly. Brown bins/if no transport
- Public conveniences
- Refuse collection & Street cleaning
- Refuse collections very bad service by men lazy
- Refuse collection and road repairs
- Garden waste not being taken away when requested
- Rubbish collection(Pin Mill) should be weekly
- By dropping weekly black bin collection
- Street lighting and footpaths
- I think some of the planning decisions are strange
- Refuse to be emptied weekly or every 10 days
- Building inspectors conflicting information
- Planning Refuse Collection
- Buses are late. Refuse collection fortnightly
- No street lights. overhanging trees
- If possible street sweeping could be a little more frequent
- Road maintenance in Brettenham poor
- Better bus service needed
- Planning Department
- Refuse collection is a disgrace
- Bottle banks usually full
- Planning
- You are overstaffed and inefficient, Services need improving
- Street & Pavement Cleaning
- Police on foot. Parking thro village nil for shops
- Too much wastage on salaries for senior management
- Collection of household & garden waste
- All cost too high
- Street cleaning around Brooklands School.
- Rubbish collection
- Police, Community Officer, Tenants Officer for elderly
- Recycling- more effort needed
- What are the services provided. Be specific
- Street lighting
- Refuse collection
- Waiting for my blue bin to replace pink bags
- Bus passengers with shopping trollies, baby buggies
- **THERE MUST BE SOME EXTRAVAGANCE**
- **WHEELY BINS**
- **COULD WE PLEASE HAVE PINK BAGS - BLUE BINS NOT DELIVERED**
- **STILL NO BLUE BIN!**
- **HOUSEHOLD WASTE COLLECTION (FORTNIGHTLY)**
- **WHY NO GARDEN RUBBISH SERVICE**
- **STREET CLEANING**
- **BUS SERVICE**
- **RUBBISH DROPPED OUT OF BINS WHEN BEING COLLECTED**
- **RUBBISH COLLECTION - FREQUENCY HALVED!**
- **PLANNING OFFICE RESPONSE**
- **REFUSE COLLECTION**
- **MORE POLICE ON THE STREET**
- **WEEKLY COLLECTIONS NEEDED**
- Care & repair is a waste of money & time.
- Street cleaning and lighting, footpaths kept clean
- Rubbish Collection
- Bin Emptying, litter picking
- Too many to mention
- Stop useless projects, eg. Rodbridge car park
- Administration / Management
- Return to weekly collection of non-recycable rubbish
- Except for Council tax increase (govt's fault)
- Except for fortnightly waste collection
- Refuse collection too infrequent
- Street cleaning. Bus Service
- Too much waffle & waste in Babergh departments
- Emptying of public litter bins within the Parish
- Need to improve productivity and reduce overheads
- Waste disposal, lighting, planning
- Wastage of money, bin collection, libraries open Sun
- Refuse
- Street cleaning, council office costs
- Lack of info

- Black bins not emptied every week
- Return to weekly collection for black bins
- Refuse collection & mobile library only services
- Disposal of green waste
- Collection of litter in lay bys / road sides
- Bottle / glass collection
- Waste disposal
- Rubbish collection - no charge for large items
- No knowledge
- Road repairs
- Please sweep the pavements
- Street lights, drainage, speed limits
- Weekly recycling facilities would be better
- Require weekly waste disposal collection
- Never see a road-sweeper
- Refuse collection
- Need more cycle lanes & reduced speed limits
- Non-recyclable waste should be collected weekly
- I have no complaints to date
- Collection of garden waste, free recycling
- Planning
- Refuse collection
- Garden waste disposal for small gardens
- Car parking, facilities for young, public convenience
- Except emptying of wheelie bins
- Rubbish collection is too confusing
- Street cleaning & refuse collection
- Refuse collection
- Slippery leaves on pavements not cleared
- Refuse collection - bins not always emptied properly
- Garden waste
- The street lighting in my area is appalling
- Bin collection
- Street lighting and lack of pedestrian crossing
- Too much red tape and unnecessary glossy magazines
- No value for money
- Refuse collection going to 2 weekly collection
- Housing, ie starter homes
- Black bins can't hold two weeks waste
- Refuse collection should be weekly for both bins
- Refuse collection every week. Street lighting
- Verge cleaning of waste paper etc
- We still use pink bags but would like blue bins
- Policing
- Refuse should be collected every week
- Council tax is far too high for level of services
- Bins are not returned when emptied
- Road sweeping
- Refuse collection
- Street cleaning
- Transport. Police awareness
- We get nothing for our money only refuse collection
- Kitchen waste should be removed every week
- Street cleaning and litter collection
- Recycling - too much spent on new bins
- Not impressed with local councillors
- The manager at Playford Court
- Waste and Cleaning
- Street cleaning and roadside grass / hedge cutting
- Off park parking - cluttered approach roads
- Collection of brown bins is not cost effective
- Essential services jeopardised by unnecessary spending
- Attention to complaints
- Too much spent on council staff wages / pensions
- Twin bins
- Refuse collection
- Twin bin refuse collection is waste of time & money
- Stop wasting money on surveys which mean nothing
- Charge for bulk/vehicle collection cause fly tipping
- Poor quality street lights (Landsdown Road Area)
- Refuse collection
- Refuse collection
- Refuse collection
- Community policing in Gt Cornard is non-existent
- Disposal of garden waste
- Local Transport
- Only have refuse collection which we are happy with
- Weekly household waste collection please
- Road cleaning
- Fortnightly collection of household rubbish
- Planning Control. Rubbish collection
- Parking - Clopton Gardens & Dunton Grove
- Litter picking in Pinewood, A1214 & A14
- Planning
- Checking out noise problems
- Want gas heating
- Refuse collection
- Recycling
- Leisure
- Refuse collection / recycling
- Bridleways not maintained. Bins emptied 2 weeks
- Street lighting repairs
- Gritting of roads in Winter
- Contracted out repairs - no direct contact with BDC
- Rates to high for services
- Dog refuse bins needed
- Bin collection, litter
- No consultation before planting close to homes
- Refuse collection of residual waste
- General admin & mgt costs need to be reviewed
- Bin collection
- Cost control
- Street cleaning
- I support recycling, but normal rubbish weekly.
- Reduce speed in village, new refuse collection
- Poor road surfaces, no green waste recycling
- Planning control, costs, refuse collection
- Waste
- Do not like bi-weekly collections
- Waste collection - not often enough
- No affordable housing, poor refuse collection
- Twin bin scheme is outrageous
- Do not like plan for bi-weekly collections
- Domestic rubbish - bi-weekly collection
- Waste collection/street cleaning
- Refuse collection/ no free garden waste collections

- Refuse collection, charging for bulky item removal
- Refuse collection/street cleaning
- Transport/street cleaning
- Not cost effective
- Sweeping side roads/gutters
- Waste collection/traffic calming
- Keeping the estate clean
- Street cleaning in semi-rural areas
- Rubbish collection should be weekly
- Bi-weekly refuse collection
- Bi-weekly waste collection
- Refuse collection and police
- Refuse collection
- Refuse collection
- Housing benefit is too slow in being paid
- Waste collections need to be weekly
- Rubbish collection
- Street cleaning
- Leaves left, grass cuttings, no mice boxes
- Street cleaning
- Refuse collections
- Hedge trimming
- Housing repairs service
- Salt must be provided in proper containers
- Street cleaning - George Lane
- Recycling isn't as good as could be
- Pink bags were thrown everywhere last week
- What is your comparison data?
- Finance management
- Business refuse and recycling
- Road service, no need for mini roundabouts
- Bags for picking up larger waste
- Refuse collection
- Repairs and inspection of degeneration of houses
- Traffic management/ policing
- Babergh's overheads
- Waste collection flood protection, clearing of river
- Benefits
- Leaf sweeping, waste collection.
- Lighting and street cleaning, road gritting
- Waste collections
- Refuse collection - fortnightly
- No figures to make comparisons
- Street cleaning
- Residual rubbish collection
- Street cleaning, weed removal
- Bi-weekly refuse collection not acceptable
- Bus service
- Fortnightly refuse collection
- Refuse collection system
- Refuse collection
- Road maintenance & refuse collection
- Public transport
- Cost reduction in all areas of expenditure
- Don't sweep leaves
- Refuse collection very inadequate
- Street cleaning
- Increase in C/Tax shows inefficiency
- Street cleaning
- Frequent bin collection
- Refuse collections / planning permission
- Refuse bins should be emptied weekly.
- Recycling
- Bin collection
- Bins should be emptied weekly
- Wires across the street and street cleaning
- Road repairs, fencing, refuse collection
- Should have weekly residual waste collection
- Rubbish
- 18% rise, no improvement in service
- Rates are too high!
- Refuse collection
- Planned cutbacks in refuse collection
- Residual waste should be weekly, blue bins monthly
- Council tax dept.
- Refuse collection and recycling both inefficient
- Planning control
- Roadsweepers, leaving leaves/stones in roads
- Refuse collection, Babergh staff should pay to park
- Planning/Housing
- Refuse collection/leisure facilities
- Refuse collection
- Confusing bin collections
- Housing development/repairs/refuse collection
- No street cleaning/street lights
- Not enough street lights in Stoke by Nayland
- Car parking
- Inefficiency and bureaucracy
- I support recycling - but not bi-weekly collections
- Street cleaning could be improved
- Path/road repairs
- Public footpaths/leisure facilities in Shotley
- Waste collection
- Roads not swept enough - drains get blocked
- Refuse collection should be weekly
- Low cost housing for young people to rent/buy
- Garden waste not collected despite high increase
- Poor lighting/street cleaning
- Lighting
- Planning
- Yes, while weekly bin collections continue
- Not happy about bi-weekly waste collections
- Cul-de-sacs Terracotta Place are neglected.
- Refuse collections need to be reconsidered
- Street cleaning
- Catch and penalise litter louts/dog fouling
- You do not budget effectively - reduce your costs
- Grossly overstaffed/inefficient waste collection
- Dustbin emptying/grass cutting
- Road repairs, waste collection
- We want our bins emptied every week
- Evening bus services
- Waste collection should be weekly/ no garden waste
- One refuse collection a fortnight is inadequate
- Rubbish collection & associated queries/council tax
- Housing needs to look at number of empty properties
- Refuse collection especially in summer -empty weekly
- Twin bin scheme is a farce.
- Facilities for young
- All of them
- No road maintenance
- Cleaning of leaves from gutters
- Refuse collection
- Refuse collection - should be weekly
- Generally effectively!!

- Bi-weekly refuse collection is despised
- Grass cutting, street cleaning
- Roads, paths, street cleaning
- No more publications.
- Care for elderly and home alterations
- Road repairs in villages.
- All of them. You're incompetents unfit to run business
- Public transport
- Empty of bins
- Too much money is spent on non-essential activities
- Dual bin has been ages to arrive
- Refuse collection/street cleaning/disabled parking
- Green waste collection
- Waste of money
- Street cleaning and vandalism
- Bi-weekly waste collection
- Footpaths and hedges
- Bin collections
- Facilities for young/public toilets
- Street cleaning
- Road and verge cleaning
- Too much waste in many areas and services
- Despite regular problems flooding risk still remains
- Police
- Recycling collection of glass, use of cloth nappies
- Pink bag collection
- Refuse collection
- No refuse collection since June '03
- Collection of residual waste should be weekly.
- Street cleaning in Cottenham Rd.
- Refuse collection / recycling
- Planning
- Refuse collection
- Refuse collection should be weekly
- Refuse collection, facilities for young people
- Lack of police presence
- Refuse collection should be weekly
- Recent decision to empty bins fortnightly
- Not happy with communication on garden waste scheme
- All services sub-standard/represent poor value for cash
- Collection of rubbish - it's a health hazard
- Refuse collection
- We live too far away
- Facilities in the home for elderly/infirm
- No bins for rubbish in childrens play area
- Refuse collections should be weekly
- CCTV monitoring
- But poor street cleaning
- Refuse should be collected weekly
- Weekly collection of refuse should be re-instated
- Refuse collection should be weekly
- Bins are not emptied as they should be
- Wheelie bin collection should go back to weekly.
- Failure to consult parishes on new bin schemes
- Bin collection should be weekly
- Have failed to keep c/tax below inflation rate
- Street/drain cleaning

**Q4a On the basis of your current knowledge or use of Babergh service, and recognising that improvements increase the cost of Council Tax, do you think that the following services should be improved, reduced or left at the current level?**

Base	4201 100%			
	No reply	Improve	Reduce	Current Level
<b>Leisure Facilities</b>	597 14.2%	754 17.9%	389 9.3%	2461 58.6%
<b>Refuse Collection</b>	259 6.2%	1164 27.7%	138 3.3%	2640 62.8%
<b>Recycling</b>	336 8%	1138 27.1%	161 3.8%	2566 61.1%
<b>Street Cleaning</b>	535 12.7%	1135 27%	142 3.4%	2389 56.9%
<b>Public Conveniences</b>	464 11%	789 18.8%	233 5.5%	2715 64.6%
<b>Car Parking</b>	609 14.5%	1417 33.7%	235 5.6%	1940 46.2%
<b>Facilities for young people</b>	561 13.4%	1005 23.9%	246 5.9%	2389 56.9%
<b>Concessionary bus fares</b>	3105 74%	182 4.3%	77 1.8%	833 19.8%

Comments received – being prepared as a separate document.

## *COUNCIL TAX*

**Q5** Bearing in mind that just to maintain service at their current level could result in Babergh's Council Tax increase being more than the rate of inflation would you want the Council to:

<b>Base</b>	<b>4201</b> <b>100%</b>
No reply	788 18.8%
Reduce services to keep the increase to the rate of inflation?	1083 25.8%
Maintain services at their current level?	1648 39.2%
Make some improvements to services?	688 16.4%

**Q6** What proportion of your Council Tax bill is for Babergh's services? Is it.....

<b>Base</b>	<b>4201</b> <b>100%</b>
No reply	1185 28.2%
10%	2502 59.6%
30%	432 10.3%
50%	82 2%

A parish breakdown for Questions 5 and 6 is attached as Appendix 2.

## *CAR PARKING CHARGES*

**Q7** How much does the average household pay a year in Council Tax for the car parking service?

<b>Base</b>	<b>4201</b> <b>100%</b>
No reply	1150 27.4%
£2	255 6.1%
£6	2614 62.2%
£10	183 4.4%

**Q8 Do you think that car parking charges should be introduced?**

<b>Base</b>	<b>4201</b> <b>100%</b>
No reply	934 22.2%
Yes	1013 24.1%
No	2100 50%
Don't know	155 3.7%

**Q9 If yes, should those charges be at the level which:-**

<b>Base</b>	<b>4201</b> <b>100%</b>		
No reply	2773 66%	Meets the whole cost of car parking?	772 18.4%
Meets only part of the cost of car parking?	422 10%	Meets more than the cost of car parking and so provides income for other services?	235 5.6%

**Q10 If no, would you support charging after an initial free parking period eg. 30 minutes**

<b>Base</b>	<b>4201</b> <b>100%</b>
No reply	1870 44.5%
Yes	828 19.7%
No	1340 31.9%
Don't know	163 3.9%

A parish breakdown for Questions 7 – 10 is attached as Appendix 3.

Parish	Property Total	Questionnaires Returned		Bearing in mind that just to maintain services at their current level could result in Babergh's Council tax increase being more than the rate of inflation would you want the Council to:				What proportion of your Council Tax bill is for Babergh's services?			
		No.	%	No reply	Reduce Services	Maintain Services	Make Improvements	No reply	10%	30%	50%
<b>Total Number returned</b>	<b>36,824</b>	<b>4201</b>	<b>11.4%</b>	<b>788 18.8%</b>	<b>1083 25.8%</b>	<b>1648 39.2%</b>	<b>688 16.4%</b>	<b>1185 28.2%</b>	<b>2502 59.6%</b>	<b>432 10.3%</b>	<b>82 2%</b>
Acton	756	90	11.9%	17 18.9%	15 16.7%	45 50%	13 14.4%	21 23.3%	59 65.6%	8 8.9%	2 2.2%
Aldham	77	17	0.7%	6 17.6%	8 47.1%	4 23.5%	2 11.8%	4 23.5%	9 52.9%	3 17.6%	1 5.9%
Alpheton	100	17	17.0%	5 29.4%	6 35.3%	5 29.4%	1 5.9%	5 29.4%	10 58.8%	2 11.8%	
Arwarton	52	7	13.5%	2 28.6%	3 42.9%	2 28.6%		4 57.1%	3 42.9%		
Assington	165	16	9.7%	6 37.5%	3 18.8%	5 31.3%	2 12.5%	9 56.3%	6 37.5%	1 6.3%	
Belstead	92	9	9.8%	1 11.1%	2 22.2%	3 33.3%	3 33.3%	3 33.3%	5 55.6%		1 11.1%
Bentley	338	41	12.1%	6 14.6%	11 26.8%	19 46.3%	5 12.2%	9 22%	29 70.7%	2 4.9%	1 2.4%
Bildeston	447	55	12.3%	5 9.1%	17 30.9%	24 43.6%	9 16.4%	10 18.2%	39 70.9%	5 9.1%	1 1.8%
Boxford	538	72	13.4%	17 23.6%	19 26.4%	24 33.3%	12 16.7%	23 31.9%	46 59.7%	4 5.6%	2 2.8%
Boxted	51	2	3.9%			1 50%	1 50%		1 50%	1 50%	
Brantham	1069	107	10.0%	23 21.5%	31 29%	40 37.4%	13 12.1%	29 27.1%	70 65.4%	6 5.6%	2 1.9%
Brent Eleigh	77	10	13.0%	2 20%	2 20%	6 60%		2 20%	7 70%	1 10%	
Brettenham	116	12	10.7%	2 16.7%	1 8.3%	7 58.3%	2 16.7%	2 16.7%	9 75%	1 8.3%	
Brookwood		1					1 100%		2 100%		
Bures St Mary	391	43	11.0%	4 9.3%	12 27.9%	20 46.5%	7 16.3%	10 23.3%	31 72.1%	2 4.7%	
Burstall	87	11	12.6%		3 27.3%	7 63.6%	1 9.1%	2 18.2%	9 81.8%		
Bury St Edmunds		4				4 100%		1 25%	3 75%		
Capel St Mary	1170	137	16.0%	22 16.1%	34 24.8%	60 43.8%	21 15.3%	30 21.9%	90 65.7%	15 10.9%	2 1.5%
Chattisham	66	6	9.1%	1 16.7%	2 33.3%	2 33.3%	1 16.7%	1 16.7%	4 66.7%	1 16.7%	
Chelmondiston	513	46	9.0%	10 21.7%	9 19.6%	17 37%	10 21.7%	19 41.3%	22 47.8%	5 10.9%	

Parish	Property Total	Questionnaires Returned		Bearing in mind that just to maintain services at their current level could result in Babergh's Council tax increase being more than the rate of inflation would you want the Council to:				What proportion of your Council Tax bill is for Babergh's services?			
		No.	%	No reply	Reduce Services	Maintain Services	Make Improvements	No reply	10%	30%	50%
Chelsworth	66	9	13.6%	1 11.1%	4 44.4%	2 22.2%	2 22.2%	1 11.1%	5 55.6%	2 22.2%	1 11.1%
Chilton	143	20	14.0%	6 30%	3 15%	10 50%	1 5%	6 30%	10 50%	4 20%	
Cockfield	364	32	8.8%	6 18.8%	9 28.1%	14 43.8%	3 9.4%	8 25%	21 65.6%	3 9.4%	
Colchester		3			1 33.3%		2 66.7%	2 66.7%	1 33.3%		
Copdock	469	56	11.9%	8 14.3%	15 26.8%	22 39.3%	11 19.6%	13 23.2%	35 62.5%	7 12.5%	1 1.8%
Cornard	3327	308	9.3%	59 19.2%	71 23.1%	125 40.6%	54 17.5%	81 26.3%	189 61.4%	13 10.7%	5 1.6%
East Bergholt	1161	107	9.2%	8 7.5%	24 22.4%	49 45.8%	27 25.2%	11 10.3%	81 75.7%	9 8.4%	6 5.6%
Edwardstone	149	21	14.1%	3 14.3%	9 42.9%	9 42.9%	1 4.8%	2 9.5%	18 85.7%		1 4.8%
Elmsett	305	38	12.5%	11 28.9%	4 10.5%	14 36.8%	9 23.7%	12 31.6%	24 63.2%	2 5.3%	
Freston	56	7	12.5%	3 42.9%	2 28.6%	2 28.6%		3 42.9%	3 42.9%	1 14.3%	
Glemsford	1443	152	10.5%	33 21.7%	29 19.1%	57 37.5%	33 21.7%	47 30.9%	88 57.9%	16 10.5%	1 0.7%
Groton	97	9	9.3%	1 11.1%	4 44.4%	4 44.4%		1 11.1%	6 66.7%	1 11.1%	1 11.1%
Hadleigh	3327	393	11.8%	68 17.3%	102 26%	165 42%	58 14.8%	112 28.5%	231 58.8%	43 10.9%	7 1.8%
Harkstead	132	15	11.4%	7 46.7%	5 33.3%	2 13.3%	1 6.7%	8 53.3%	4 26.7%	3 20%	
Hartest	198	29	14.6%	5 17.2%	9 31%	10 34.5%	5 17.2%	9 31%	18 62.1%	2 6.9%	
Higham	71	6	8.5%		1 16.7%	3 50%	2 33.3%		5 83.3%	1 16.7%	
Hintlesham	244	33	13.5%	5 15.2%	6 18.2%	19 57.6%	3 9.1%	5 15.2%	20 60.6%	7 21.2%	1 3%
Hitcham	295	32	10.8%	2 6.3%	12 37.5%	13 40.6%	5 15.6%	6 18.8%	25 78.1%		1 3.1%
Holbrook	675	74	11.0%	11 14.9%	23 31.1%	25 33.8%	15 20.3%	20 27%	47 63.5%	5 6.8%	2 2.7%
Holton St Mary	89	11	12.4%		4 36.4%	6 54.5%	1 9.1%	1 9.1%	10 90.9%		
Ipswich		53		5 9.4%	18 34%	21 39.6%	9 17%	13 24.5%	32 60.4%	6 11.3%	2 3.8%

Parish	Property Total	Questionnaires Returned		Bearing in mind that just to maintain services at their current level could result in Babergh's Council tax increase being more than the rate of inflation would you want the Council to:				What proportion of your Council Tax bill is for Babergh's services?			
		No.	%	No reply	Reduce Services	Maintain Services	Make Improvements	No reply	10%	30%	50%
Kersey	172	24	14.0%	4 16.7%	6 25%	10 41.7%	4 16.7%	7 29.2%	11 45.8%	5 20.8%	1 4.2%
Kettlebaston	30	6	20.0%	1 16.7%	2 33.3%	3 50%		1 16.7%	4 66.7%	1 16.7%	
Lavenham	953	118	12.4%	31 26.3%	33 28%	44 37.3%	11 9.3%	48 40.7%	58 49.2%	10 8.5%	2 1.7%
Lawshall	376	40	10.6%	7 17.5%	14 35%	14 35%	5 12.5%	9 22.5%	29 72.5%	2 5%	
Layham	248	33	1.8%	7 21.2%	9 27.3%	12 36.4%	5 15.2%	10 30.3%	14 42.4%	7 21.2%	2 6.1%
Leavenheath	594	48	8.1%	1 2.1%	22 45.8%	14 29.2%	12 25%	4 8.3%	37 77.1%	6 12.5%	1 2.1%
Lindsey	73	5	6.8%	1 20%	3 60%	1 20%		2 40%	3 60%		
Long Melford	1667	179	10.7%	30 16.8%	45 25.1%	76 42.5%	28 15.6%	46 25.7%	105 58.7%	25 14%	3 1.7%
Milden	49	8	16.3%	2 25%	2 25%	2 25%	2 25%	2 25%	5 62.5%	1 12.5%	
Monks Eleigh	222	33	14.9%	6 18.2%	7 21.2%	16 48.5%	4 12.1%	6 18.2%	25 75.8%	2 6.1%	
Nayland with Wissington/ Stoke by Nayland	844	59	7.0%	3 5.1%	16 27.1%	25 42.4%	15 25.4%	16 27.1%	33 55.9%	9 15.3%	1 1.7%
NedgindTye/ Naughton	165	18	10.9%	3 16.7%	3 16.7%	10 55.6%	2 11.1%	5 27.8%	10 55.6%	3 16.7%	
Newton	212	21	9.9%	2 9.5%	3 14.3%	11 52.4%	5 23.8%	2 9.5%	15 71.4%	3 14.3%	1 4.8%
Pin Mill		2			1 50%		1 50%		2 100%		
Pinebrook		4			2 50%		2 50%	1 25%	3 75%		
Pinewood	1940	103	5.3%	9 8.7%	28 27.2%	44 42.7%	22 21.4%	18 17.5%	78 75.7%	5 4.9%	2 1.9%
Polstead	352	40	11.4%	4 10%	14 35%	16 40%	6 15%	7 17.5%	32 80%	1 2.5%	
Preston St Mary	83	9	10.8%	2 22.2%	5 55.6%	2 22.2%		4 44.4%	5 55.6%		
Raydon	214	25	11.7%	6 24%	5 20%	11 44%	3 12%	8 32%	14 56%	3 12%	
Samford		1					1 100%		1 100%		

Parish	Property Total	Questionnaires Returned		Bearing in mind that just to maintain services at their current level could result in Babergh's Council tax increase being more than the rate of inflation would you want the Council to:				What proportion of your Council Tax bill is for Babergh's services?			
		No.	%	No reply	Reduce Services	Maintain Services	Make Improvements	No reply	10%	30%	50%
Semer	58	7	12.1%	1 14.3%	1 14.3%	3 42.9%	2 28.6%	1 14.3%	6 85.7%		
Shelley	22	3	13.6%	2 66.7%	1 33.3%			2 66.7%	1 33.3%		
Shimpling	170	19	11.2%	4 21.1%	5 26.3%	8 42.1%	2 10.5%	6 31.6%	11 57.9%	1 5.3%	1 5.3%
Shotley	1009	108	10.7%	18 16.7%	31 28.7%	37 34.3%	22 20.4%	27 25%	70 64.8%	9 8.3%	2 1.9%
Somerton	36	4	11.1%	3 75%	1 25%			4 100%			
Sproughton	576	74	12.8%	14 18.9%	26 35.1%	25 33.8%	10 13.5%	18 24.3%	46 62.2%	7 9.5%	3 4.1%
Stanstead	145	21	14.5%	5 23.8%	3 14.3%	7 33.3%	6 28.6%	5 23.8%	14 66.7%	2 9.5%	
Stratford St Mary	292	29	9.9%	2 6.9%	11 37.9%	8 27.6%	8 27.6%	7 24.1%	16 55.2%	5 17.2%	1 3.4%
Stutton	363	35	9.6%	8 22.9%	15 42.9%	11 31.4%	1 2.9%	11 31.4%	19 54.3%	5 14.3%	
Sudbury	5692	663	11.6%	141 21.3%	140 21.1%	252 38%	130 19.6%	230 34.7%	332 50.1%	83 12.5%	18 2.7%
Tattingstone	237	29	12.2%	3 10.3%	8 27.6%	11 37.9%	7 24.1%	6 20.7%	20 69%	3 10.3%	
Thorington Park		2		1 50%	1 50%			1 50%	1 50%		
Thorpe Morieux	109	7	6.4%	1 14.3%	5 71.4%	1 14.3%		2 28.6%	5 71.4%		
Waldingfield	772	108	14.0%	21 19.4%	31 28.7%	40 37%	16 14.8%	26 24.1%	66 61.1%	14 13%	2 1.9%
Wattisham	45	1	2.2%			1 100%		1 100%			
Wenham	78	8	10.3%		5 62.5%	3 37.5%		1 12.5%	6 75%	1 12.5%	
Whatfield	134	14	10.4%	2 14.3%	6 42.9%	3 35.7%	7 7.1%	2 14.3%	10 71.4%	1 7.1%	1 7.1%
Wherstead	128	11	8.6%	2 18.2%	4 36.4%	4 36.4%	1 9.1%	2 18.2%	9 81.8%		
Woolverstone	99	5	5.1%	1 20%	2 40%	2 40%		2 40%	1 20%	1 20%	1 20%
No address given		16		3 18.8%	3 18.8%	9 56.3%	1 6.3%	6 37.5%	7 43.8%	3 18.8%	